

date. Contact: Joy Goldsmith, ph 0410 723 975, joy_goldsmith@hotmail.com

23/4–2/5 The South West Queensland Masters Games. *The Cunnamulla Masters Games.* A unique opportunity for the sports minded (maybe not that sportsminded!) to visit Western Queensland at its best. Lots of entertainment, sport, and culture. Contact: Rick Gardiner, rickgar@bigpond.com, <http://www.cunnamullamasters.cry.info/>

• **24/5 ALIA QLD Library Technicians.** *Annual dinner, guest speaker: tba.* Skyline Restaurant, Southbank COTA, corner Merivale and Tribune Streets, time: tba. Contact: Jennifer Parker, ph 07 3244 6076 jennifer.c.parker@det.qld.gov.au

• **1/6 Qld OPAL.** *General meeting.* Robyn Sanders, Qld Corrective Services. Venue/time: tba. Contact: Robyn Sanders, ph 07 3406 6429, tdc.library@dcs.qld.gov.au

• **11/6 ALIA Quorum.** *CPD workshop:* for current and prospective members of the ALIA CPD scheme. Further details will be published on the ALIA QLD e-list closer to the date. Contact: Joy Goldsmith, ph 0410 723 975, joy_goldsmith@hotmail.com

• **14/6 QLD Library Technicians.** *AGM.* Guest speaker and venue: tba, 5:30pm for 6:00pm. Contact: Jennifer Parker, ph 07 3244 6076, jennifer.c.parker@det.qld.gov.au

• **21/6 ALIA Quorum.** *Meeting to review the events held in April, May and June,* and plan the events for the remainder of the year. Further details will be published on the ALIA QLD e-list closer to the date. Contact: Joy Goldsmith, ph 0410 723 975, joy_goldsmith@hotmail.com

• **14/7 ALIA Quorum.** *NER*D — HERDSA 2005.* Conference participants will talk about the key themes and ideas from the conference. Further details will be published on the ALIA QLD e-list closer to the date. Contact: Joy Goldsmith, ph 0410 723 975, joy_goldsmith@hotmail.com

• **26/7 Qld OPAL.** *General meeting.* Jill Rogers, ANTA. Venue/time: tba. Contact: Jill Rogers, ph 07 3246 2314, rogersj@anta.gov.au

• **1/9 ALIA Quorum.** *NER*D — International Conferences 2005.* Participants of the IFLA, ALA and Engaging Communities conferences will talk about the key themes and ideas from the conference. Further details will be published on the ALIA QLD e-list closer to the date. Contact: Joy Goldsmith, ph 0410 723 975, joy_goldsmith@hotmail.com

• **28/9 Qld OPAL.** *General meeting.* Host: Kerri Nixon, Resource Options. Venue/time: tba. Contact: Kerri Nixon, ph

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Product news...

Softlink support services expanded

Softlink has announced that it has expanded its support services to include an online helpdesk. Softlink Helpdesk is a web-based support system and comprises many features that bring additional benefits to Softlink customers and their library system operations.

Softlink Helpdesk allows customers to: enjoy the convenience of lodging new support requests via the internet; have the freedom to ask questions of support in their own words and even attach screen shots or documents of the issues they are incurring; stay up to date on the status of support queries by viewing all current and past requests online; save time by searching the Knowledgebase to access quick solutions from the support documents, frequently asked questions, updates and more; and update and notify any changes to the contact details for the school or organisation and its staff members.

Softlink Helpdesk can be accessed at <http://www.softlink.com.au/helpdesk/>.

Deal to bring scientific and medical information to users in Egypt

Elsevier announced the signing of a three-year agreement with the Bibliotheca Alexandrina (BA) in Egypt for the provision of scientific, technical and medical (STM) information that includes full access to all Elsevier electronic journals, over six million articles via ScienceDirect, and eight backfiles packages, including The Lancet.

The information provided through this agreement will be made available to the over 12 000 annual users of the Bibliotheca Alexandrina, and any visitor to the library is permitted free access to the information under the standard Elsevier 'walk-in' provision. The Bibliotheca Alexandrina is a highly profiled and visited institution. Nearly a million visitors and tourists visited the library last year.

Swets passes ISO inspection with flying colors

Swets Information Services is pleased to announce the successful completion of two ISO 9001:2000 recertification audits in its UK and Dutch regional offices. The ISO standard assesses the efficiency and transparency of a company's processes.

Since Swets was first granted ISO 9001:1994 certification in 1998, ISO has broadened the standard by which organisations may qualify for certification, adding customer satisfaction as a key quality indicator.

SwetsWise Title Bank: the next generation

Swets Information Services has announced that it has launched a brand new version of SwetsWise Title Bank. This customised gateway for library resources is part of Swets e-journals management drive. The SwetsWise Title Bank has benefited from intensive global beta testing conducted by members of Swets International Customer Advisory Board and other Swets customers.

SwetsWise Title Bank enables Swets clients to customise their entire list of electronic sub-

scription links whether they originate from external databases, publisher websites or SwetsWise Online Content. Additional enhancements include the automatic tracking of databases and full text collections, the ability to browse title and subject lists, conduct title and subject searches, and consult title-level usage data. Downloadable management reports and customisable subject lists also guarantee improved user-friendliness.

Serials Solutions releases Article Linker Version 3.0

Serials Solutions, the leading provider of e-journal access and management services, announced that Article Linker Version 3.0 is now available. Based on the product's original platform — a full-featured, OpenURL link resolver — the new version of Article Linker adds a significant list of new features and functionality.

All enhancements in Version 3.0 are available at no additional charge. If you would like further product information please e-mail marketing@proquest.co.uk.

ProQuest expands 19th century research program

ProQuest Information and Learning will digitise the full run of the British House of Commons Parliamentary Papers from 1801 to 1900 for release later this year. It will become part of ProQuest's continuing program to support 19th century scholarship, joining the *Nineteenth Century Short Title Catalogue (NSTC)*, the bibliographic spine of the program, and other new resources.

NSTC, already the seminal index for the 19th century, holds more than 1.2 million records from eight contributing libraries for titles published in the United Kingdom and the United States between 1801 and 1919.

Free trials are available; libraries may receive more information by e-mailing marketing@proquest.co.uk.

Moreover to be integrated into Factiva

Moreover Technologies and Factiva have announced that web content from Moreover will be integrated into the Factiva Insight line of media monitoring and reputation management solutions.

Moreover will provide access to online news articles aggregated from nearly 10 000 editorially ranked and categorised websites, including international news leaders, regional publications, industry journals, niche trade publications, corporate sites and government press pages. The content set also includes information in 26 languages from 125 countries.

Wiley InterScience launches new online books sales model

John Wiley & Sons, Inc has announced the launch of a new sales model for its online book platform, Wiley InterScience OnlineBooks. Previously available only through subject-specific collections, Wiley InterScience OnlineBooks are now available through two convenient options affording maximum flexibility and value for the institutional customer.

With the launch of this new sales model, 300–500 new backlist titles are now available, many of which are in subject areas not previously offered. In addition, approximately 100 new frontlist titles are also available with this launch, bringing the total number of online book offerings to almost 1200 titles.

For more information about Wiley InterScience OnlineBooks, please visit <http://www.interscience.wiley.com/onlinebooks/>.

Free electronic newsletter offers marketing insights and resources

Chris Olson & Associates announces the return of its popular library marketing newsletter, Marketing Treasures. Delivered by e-mail, Marketing Treasures is now a free newsletter with fresh ideas and marketing insights for information professionals.

The newsletter is available in HTML and plain text formats. Free subscriptions are offered at <http://www.chrisolson.com/marketingtreasures/mstisgnup.html>.

Guidelines issued on effective management of learning resource services in colleges

Facet Publishing, the publishing arm of CILIP has just published the much-awaited new *Guidelines for colleges*. They present CILIP's recommendations for the effective management of learning resource services in colleges. Primarily aimed at college managers and library and information professionals across the full breadth of further education (FE), they cover general FE colleges, specialist colleges and sixth form colleges. However, the recommendations and the guidance covered are appropriate in principle throughout the entire education sector.

For further information please go to <http://www.facetpublishing.co.uk>.

New open access journals service from Blackwell Publishing

Blackwell Publishing has announced the launch of a new service which will benefit the authors and readers of many of its journals. Online Open offers authors the opportunity to make their articles freely available to all users of the internet in perpetuity on payment of a publication fee.

The new Online Open service will be on trial until the end of 2006. Online Open articles will be published to exactly the same high standards as subscription-based articles, following the full peer-review process and benefiting from the same production procedures and online features. Online Open articles will also appear in the print edition

of journals with an indicator pointing to the free access online.

For additional details about Online Open go to <http://www.blackwellpublishing.com/static/onlineopen.asp?site=1>.

First general release of EJOS

Endeavor Information Systems is pleased to announce the first general release of ENCompass for Journals OnSite (EJOS), a sophisticated new system for locally storing and providing a single point of access to electronic journal content from any publisher. Using EJOS, libraries can locally load the full text journal content they license, and enable their end users to search, browse and view journal articles through one standard user interface.

Beta testing of EJOS was completed earlier this year with the Canada Institute for Scientific and Technical Information (CISTI), a scientific research organisation. By supporting local loading and storage of licensed journal content, EJOS enables large research institutions and consortia to create permanent repositories of electronic journal content.

Wiley's list of digitised journal libraries grows

John Wiley & Sons, Inc. announced the launch of the Cell & Developmental Biology Backfile Collection, the latest addition to its growing collection of digitised journal libraries, and the first to be launched in 2005. Subscribers now have access to over 37 000 research articles and over 528 000 digitised pages of new cell and developmental biology content.

For more information please visit Wiley InterScience at <http://www.interscience.wiley.com/backfiles/>.

New era for BMJ publishing

A new era for [bmj.com](http://www.bmj.com), the website of the British Medical Journal is now well underway — a month after a limited charging structure came into force for some of its content. The move was designed to fund new initiatives, and help cover the website's increasing costs.

Original research articles remain completely free, in keeping with the BMJ's commitment to open access. The remainder of the journal — including news and editorials — is available on free access for one week, before entering access controls.

For subscription rates and details of how to subscribe, please visit the Library Resource Centre at <http://www.bmjournals.com/misc/lrc/>. ■



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07 3391 3499, info@resource-options.com.au

• **29/9 ALIA Quorum.** *NER*D — neXt 2005 (Lib Techs)*. Conference participants will talk about the key themes and ideas from the conference. Further details will be published on the ALIA QLD e-list closer to the date. Contact: Joy Goldsmith, ph 0410 723 975, joy_goldsmith@hotmail.com

20/10 Australian Copyright Council. *3 sessions*: Introduction to copyright \$70; Libraries: text and images \$100; Libraries: internet and digital licensing \$100. Presented by experienced ACC lawyers; meet the people you speak to on our hotline! Contact: Customer service, ph 02 9699 3247, info@copyright.org.au, <http://www.copyright.org.au>

• **1/11 ALIA Quorum.** *2006 planning meeting*: representatives of all the ALIA Qld groups are invited to meet together and plan events for 2006. Further details will be published on the ALIA QLD e-list closer to the date. Contact: Joy Goldsmith, ph 0410 723 975, joy_goldsmith@hotmail.com

SA

8/9 Australian Copyright Council. *3 sessions*: Introduction to copyright \$70; Libraries: text and images \$100; Libraries: internet and digital licensing \$100. Presented by experienced ACC lawyers; meet the people you speak to on our hotline! Contact: Customer service, ph 02 9699 3247, info@copyright.org.au, <http://www.copyright.org.au>

VIC

• **28/5 Vic Specials Libraries.** *Maximising literature* Includes reading programs, literature circles, maximising the guest author and an early look at Book Week 'Books Rock'. Santa Maria College. Contact: Robyn Griffiths, ph 03 9262 7799.

• **1–13/8 Vic Specials Libraries.** *Online conference.* Topic: tbc. Contact: Robyn Griffiths, ph 03 9262 7799.

WA

• **7/4 WALTG.** *Meeting and planning for LT Day, workshop and library tour.* Light refreshments, gold coin donation please. TL Robertson Library, Bldg 105, Bentley Campus, Curtin University, Conference Room Level 3 [near lifts], 5:30pm for 5:45pm. Contact: Judy Allan, ph 08 9275 2506, allan@arach.net.au, http://www.properties.curtin.edu.au/your_campus/maps/

4/8 Australian Copyright Council. *3 sessions*: Introduction to copyright \$70; Libraries: text and images \$100; Libraries: internet and digital licensing \$100. Presented by experienced ACC lawyers; meet the people you speak to on our hotline! Contact: Customer serv-

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