Fifteen years at ALIA

ennefer's 'Directline' this month is her last, marking a time for us to reflect on what she has done for the Association and its members.

Jennefer has served ALIA in the National Office since 1991. She began as membership services manager, was promoted to deputy executive director in 1993 and was appointed executive director in 1999. In announcing her appointment in 'Frontline', Craig Anderson, then the president, wrote that Jennefer brought to the role a unique combination of experience in managing a professional organisation and knowledge of the library and information services industry.

A major development during Jennefer's term as executive director was the building of relations between ALIA and government, sector bodies both locally and overseas, allied sector bodies, and the community through her collaborative and consultative approach to dealings within and outside the industry. She promoted ALIA to the international library community within IFLA and has established strong links with other library associations.

The process of moving — without winding up — the Association from the Royal Charter to incorporation under the Incorporations Law was devised and overseen by Jennefer. This has placed the Association in a position to move forward with the new structure as a public company limited by guarantee well in place.

She has always had a strong commitment to what most

members see as one of the most important roles of ALIA: the oversight of education and training standards for the profession and professional development for members. Her work as deputy executive director was focused on the raising of standards in these areas together with the implementation of additional member services to encourage membership growth. She was instrumental in gaining over \$1 million funding for the Association with the Aboriginal and Torres Strait Islander Employment Strategy.

Her membership of boards outside ALIA recognises her competence and strategic thinking. Jennefer holds the following positions:

- Executive board member, Australian Library and Information Association Ltd.;
- Chair and director, CREATE Australia Ltd. (formerly the Cultural Sector Industry Training Advisory Body);
- Director, Innovation and Business Skills Australia (IBSA);
- Australian Society of Association Executives (ACT)

Thank you, Jennefer, for your untiring commitment to the Association and its members. A former president comments that the job for you was a 24/7 experience. Those of us who have worked with you know this is true. We wish you every future success and happiness.

Kay Poustie

Who's where

Recent movements in the library and information sector

State Library of NSW

Peter Scrivener has joined the exhibitions unit at the State Library of New South Wales. He was formerly director of museum development with Museums and Galleries NSW.

New business development manager at Swets

Swets Information Services announce the appointment of **Andy Page** as business development manager. She is responsible for the non-academic sector within Australia.

From ABS to Austrade

Dale Chatwin is leaving the Australian Bureau of Statistics. He joined the ABS in 1989 and was its library director from 1996 until 2000, when he moved to the ABS Knowledge Management Initiative. He will have a similar knowledge management role at Austrade.

New national manager at The One Umbrella

The One Umbrella, the library and records management division of listed recruitment company Candle Australia, announces the appointment of **Gillian Hart** as national manager. Prior to this appointment she worked at Hays Accountancy and Finance. **Marion Nicolson**, her predecessor, has retired from full-time work.

ProQuest management changes

Ron Klausner is now president of ProQuest Education Businesses. He was the president of ProQuest Information and Learning. David 'Skip' Pritchard has been appointed president of Higher Education and Library Business for Information and Learning Global Sales. Scott Hirth, currently chief financial officer at Information and Learning, will replace David Pritchard.

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