# Product news...

# Factiva services to be integrated into Microsoft Office 2003

Factiva have announced a relationship that will deliver critical news and business information from Factiva into the heart of the Microsoft Office 2003 suite. The two companies will co-operate to provide information workers with quick and convenient ways to gain a confident view of the external business environment from within their daily workflow.

Factiva's first solution for Office 2003, Factiva News Search, will allow information workers to conduct research on Factiva's collection of nearly 8000 sources directly from a report or presentation they are creating. For example, while drafting a competitive brief in Word 2003, competitive intelligence professionals can use Factiva News Search to quickly look up important industry trends from the most influential newspapers, journals, and newswires from around the world and easily insert that research into their document.

Factiva will be a valuable source of news and business information in Office 2003 when it becomes commercially available in the third quarter of this year. Factiva News Search will be integrated into the Research Task Pane of all Microsoft Office 2003 applications, including Word 2003, Excel 2003, Access 2003, Outlook 2003, and PowerPoint 2003. Factiva News Search is currently available as part of the Microsoft Office 2003 Beta 2 trial.

Factiva's investment in a state-of-the-art platform based on XML and Web services enabled its integration with the Microsoft Office 2003 system. While evaluating beta test feedback, Factiva and Microsoft will also be researching innovative customer solutions that can be built on top of the Office 2003 System.

# Factiva enhances

# news and decision portal software

Factiva has announced a new release of its news and decision portal software, Factiva Publisher. The new software saves employees time by consolidating critical information into a single place. Users can manage their e-mail and calendars, as well as track critical news and internal information, all from their corporate portal.

The enhanced software, which is built on an XML architecture, allows customers to integrate business news and information into the portal interface along with Microsoft Outlook(r) and Web components. Building on Factiva Select, customers can also easily publish news to their corporate portals and intranets using the software's content management tools.

Factiva Publisher 3.8 is designed to be implemented as an out-of-the-box portal for enterprise content or integrated into an existing portal or intranet. This is ideal for small enterprises that need a straightforward portal solution.

Web managers can save considerable resources over the course of a project because Factiva Publisher contains much of the functionality needed for managing the Factiva Select news feed. Customers can hire Factiva Client Solutions to build upon Factiva Publisher's capabilities, or they can use their own development teams.

Since Factiva Publisher optimises for Factiva Select, customers can take advantage of 30 per cent more content from the XML news feed. Factiva Select is a global collection of more than 6000 highly respected sources such as The Wall Street Journal, Le Monde, The Times of London, The South China Morning Post and the Dow Jones, Reuters and Associated Press newswires.

# Reuters, Factiva strengthen desktop products via integrated content offering

Reuters and Factiva have announced an expanded relationship that will increase customer access to Factiva's content through Reuters products. Under the three-year agreement, selected Factiva content will be embedded in Reuters financial products, including Reuters 3000Xtra and Reuters BridgeStation.

The agreement covers two types of Factiva services. Global Press Watch, a collection of articles from more than 550 national newspapers and 50 national news wires, will be integrated in Reuters products aimed at trading and investment professionals. Secondly, Knowledge Worker, a five-year archive of nearly 6000 periodicals, news weeklies, and specialist publications organised by industry sector, will be a component of Reuters products for research-intensive financial professionals and investment advisors. Both services will be included at no additional charge to Reuters customers. For local-language services, Reuters will integrate Factiva sources, including newspapers and news wires, in the language of the target customer base.

This announcement builds significantly on Reuters previous distribution arrangement, which made Factiva available only to Reuters 3000 Xtra. Under the new agreement Factiva content will be embedded for seamless access within Reuters products including the latest version of Reuters 3000 Xtra (v4.5) as well as Reuters BridgeStation, domestic products, next-generation products such as Reuters Knowledge, and future products targeted at financial professionals.

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 9–12/9 12th National Library Technicians conference. Bridging services: embracing reality. Brisbane Qld. Contact: Organisers Australia, PO Box 1237, Milton Qld 4064, ph 07 3369 7866, fx 07 3367 1471, mail@orgaus.com.au, http://groups. alia.org.au/libtnat/conferences/2003/

# International

26/6–3/7 American Library Association Annual conference. Toronto. Contact: American Library Association, 50 E Huron, Chicago, IL 60611 USA, fx 0015 1 312 280 3224, http://www.ala.org/cro/

**1–9/8 69th IFLA Council and general conference**. Access point library: media — information — culture. Berlin, Germany. Contact: Mr Christoph Albers, ph +49 302 655 8852, fx +49 302 655 8853, ifla2003secr@sbb.spkberlin.de, http://www.ifla.org/IV/ifla69/

22–26/9 LIASA Sixth Annual conference. *Tsoga o itirele: Libraries as agents of change*. Rustenburg Civic Centre, Rustenburg, North West Province, South Africa. Contact: Ms Naomi Haasbroek, fx +27 (021) 843 3525, naomi@tlabs.ac.za, http: //home.imaginet.co.za/liasa/index.html

7–10/10 The Library and Information Association of New Zealand Aotearoa (LIANZA) Conference 2003. 'Oceans of Opportunity: Whakawhitihia te Moana'. Napier Municipal Theatre, 119 Tennyson Street, Napier, Hawkes Bay, New Zealand. Contact: Conferences and Events Ltd, PO Box 1254, Nelson, New Zealand, ph +64 3 546 6022, fx +64 3 546 6020, lianza@confer.co.nz, http://www.confer.co.nz/lianza2003/

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# Product news continued...

EBSCO Industries, Inc. announces execution of definitive agreements for the purchase of RoweCom, Inc. USA EBSCO Industries, Inc., (EBSCO) the global leader for the delivery of integrated information systems and services, has executed definitive agreements to acquire the US operations of RoweCom, Inc. (RoweCom) which includes the operations of Dawson, Inc., Dawson Information Quest, Inc., The Faxon Company, Inc., Turner Subscription Agency, Inc, McGregor Subscription Service, Inc., and Corporate Subscription Services, Inc.

The acquisition is contingent on, among other things, (1) US bankruptcy court approval, (2) successful closure by EBSCO of its acquisition of RoweCom's European operations, and (3) support of publishers representing at least fifty per cent of the aggregate monetary amount paid to RoweCom by customers which was not subsequently forwarded on to publishers on behalf of these customers.

Information, including frequently asked questions and answers, will be available shortly on the RoweCom website at http://www.faxon.com and on the Kurtzman website at http://www.kccllc.net/rowecom/.

### Gale to offer online business information to Microsoft Office 2003 customers

Gale will offer users of the Microsoft Office System seamless access to a portion of Gale's vast online information resources.

Enhanced functionality in Microsoft Office 2003, currently in beta, will enable users to have Gale business information delivered directly into most Microsoft Office 2003 applications.

By highlighting a company name found in most Microsoft Office 2003 applications, Microsoft Office customers will have the ability to receive Gale-published company profiles directly within the application.

Microsoft Office 2003 customers will also have one-click access to a new webbased online service offered by Gale (previews at http://www.gale.com/bizdev/) that will enable them to purchase individual reports or subscribe to a database of more than 450 000 company profiles covering public and private companies from around the world.

# US government's

# world news connection database to be hosted, maintained by Dialog

Dialog will take over hosting and maintaining World News Connection (WNC), the US Government's daily online global news monitoring service.

WNC is published by the National Technical Information Service (NTIS), an agency of the US Department of Commerce. It is a web-accessible service that offers an extensive array of translated and English-language news and information compiled daily by the US government's Foreign Broadcast Information Service (FBIS).

WNC is currently offered directly by the NTIS. The service offers the full text and summaries of newspaper articles, conference proceedings, television and radio broadcasts, periodicals and non-classified technical reports. Content is added to the online service every government business day, and generally is available for electronic searching and retrieval within 24–72 hours of original publication or broadcast.

# Infotrieve signs content agreements with six major scholarly publishers

Infotrieve has signed article distribution agreements with six premier publishers in the scientific, technical and medical fields.

Articles from the six new publishers that are now available through Infotrieve pushes the total number of full-text articles available for online searching, purchasing and desktop delivery to more than 2.8 million, the largest content pool of its kind available.

The six publishers now making their content available through Infotrieve are:

The American Academy of Pediatrics [http://www.aapjournals.org]; American Society of Clinical Oncology [http://www. jco.org]; Association of Research in Vision and Ophthalmology (ARVO) [http://www. iovs.org]; Journal of Bone and Joint Surgery [htp://www.jbjs.org]; New York Academy of Sciences [http://www.annalsnyas. org]; and Society of Nuclear Medicine [http://jnm. snmjournals.org]

# CSIRO appoints EBSCO Australia as sole supplier

CSIRO and EBSCO have recently finalised an agreement that will see EBSCO Australia operate as CSIRO's sole serials supplier. The three-year contract provides for the supply and maintenance of material in both print and electronic format.

CSIRO libraries now have access to electronic resources through EBSCO's electronic journal gateway service, EBSCOhost Electronic Journals Service (EJS). In addition, EBSCO is providing CSIRO with metadata for electronic journals which will be loaded into CSIRO's Digital Library, further enhancing access to electronic resources for library staff and researchers.

#### Endeavor

Endeavor Information Systems announced today the National Library of Scotland (NLS) and the University of Edinburgh Libraries partnered to select the ENCompass system for managing, searching and linking digital collections. Both libraries are current users of Endeavor's Voyager integrated library management system.

The two libraries aim to take advantage of the capabilities of ENCompass for federated searching of all materials including electronic journals, digital collections and the library's OPAC. Both are also pleased to share talent and collaborative ideas locally, as both are located in Edinburgh.

ENCompass is also key for digital collection management at the University of Edinburgh library, ensuring valuable historical collections are accessible over time. Like the NLS, the University is digitising some of its own resources. A 2002 fire in the library destroyed the University's Artificial Intelligence collection, a 40-year archive of the study. While the library is rebuilding the collection through donations, the main response is to re-create much of the knowledge, particularly that created in the University of Edinburgh such as research reports and theses digitally.

# Serials Solutions and Endeavor Information Systems form partnership to benefit libraries

Serials Solutions and Endeavor Information Systems have announced a partnership to customise existing data found in Endeavor's LinkFinder*Plus* linking system. Serials Solutions new Data Management Service will result in time savings for libraries who want to customise holdings data in their LinkFinder*Plus* Knowledge Base.

Serials Solutions provides libraries with an XML file of holdings data that is loaded into LinkFinder*Plus*. Once loaded, the XML file will customise existing data found within the LinkFinder*Plus* Knowledge Base to reflect the library's holdings. The XML file was designed and built through a joint effort of Endeavor and Serials Solutions, drawing on Endeavor's knowledge of open technologies and Serials Solutions' expertise in electronic journal management.

The XML file is now available from Serials Solutions for a minimal charge and can be used with Endeavor's most recent release, LinkFinder*Plus* 3.0. More information can be found at http://www.serialssolutions.com/ dtmt\_lfp.asp and http://www.endinfosys.com/ prods/lfpbatch.htm.

# **Information Enterprises**

Information Enterprises Australia P/L and Sigma Data have converted the Retention & Disposal Schedules available in the Australian Record Retention Manual (ARRM) into a format that can be imported into the TRIM records management system.

Users of the Australian Record Retention Manual will note that the new TRIM version follows the same format for both the series numbers and descriptors. What makes the TRIM Version so easy to use is the use of the "Date 1" field. By entering a date into the "Date 1" field, the custody and disposal triggers are then calculated automatically.

The TRIM Schedules complement the Australian Record Retention Manual, which is updated on an annual basis. To make sure you receive your copy, please telephone the offices on 08 9335 2533 or e-mail arrm@iea.com.au.