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Undoubtedly users of your library and information service have similar stories to tell. Encourage them to do so at <http://www.alia.org.au/advocacy/stories/>. Free copies of the flyer are available from ALIA National Office.

Libraries change lives!

Another success story from the *Libraries change lives* archive, submitted by Dennis Challinger, Coles Myer loss prevention manager and resident criminologist...

One cannot develop a position on an important issue without being well-informed. And the services of an efficient information professional are fundamental to that end. Nowhere is this more important than during the public consultation process for proposed legislation.

As an example, the South Australian government late last year proposed (and subsequently enacted) the *Graffiti Control Act* (in part) restricting the sale of spray cans of paint to juveniles as a means of reducing graffiti.

The retail industry's response to the legislation was based in no small part

on material gathered by staff in the Coles Myer Resource centre. That material came from a variety of carefully selected sources and included:

- contemporary news reports that outlined initiatives for dealing with graffiti;
- academic social science research that provided explanations for, and elaborated on the phenomenology of graffiti;
- legislative databases and Hansard that identified other legislative responses to addressing graffiti and associated social problems;
- manufacturing and trade publications that related to paint production and alternative marketing methods; and
- retail industry sources that elaborated on retailers' experiences dealing with similar legislation controlling the sale of specified products.

The reality is that any fool can hop on the internet and trawl up some related material but information professionals are able to target the most promising sources and provide quality material that is relevant to the matter in hand. That is what happened here!

LIW 2002 promotional material available!

Take advantage of the new range of merchandise to help you promote Library and Information Week 2002.

Available for sale are posters, bookmarks, postcards, and balloons. Flyers encouraging contributions to the *Libraries Change Lives* success stories database are available free of charge. You can download LIW webcards [<http://www.alia.org.au/cards/>] and *Libraries change lives* banners from <http://www.alia.org.au/alw/>.

Don't miss out. Order now at <http://www.alia.org.au/alw/>, use the order form from the March issue of *inCite*, or contact the ALIA National Office, phone 02 6285 1877 or e-mail enquiry@alia.org.au.

Libraries change lives

Tell us how, now!

The Australian Library and Information Association is collecting stories that illustrate how libraries and information services or specific library and information professionals contribute to the lives of Australians and the fabric of our nation.

The Association wants your story. Tell us how:

- a library/information service or information professional made a difference to your life and achievements, or
- your company, organisation or community made a significant gain because of the services and efforts of your library and information service and staff.

Submit your story NOW at <http://www.alia.org.au/advocacy/stories/>. Please keep it under 500 words.

You could WIN one of two sponsored prizes of \$250 if you submit your story before **26 May 2002**.

If you don't have internet access, you can mail or fax your story to the

Australian Library and Information Association
 PO Box E441
 Kingston ACT 2604
 Fax 02 6282 2249

Ensure that you provide your name and contact details, including your phone number.

Stories submitted may be selected for the Australian Library and Information Association's **Libraries change lives success stories** archive, which will be publicly available at <http://www.alia.org.au/advocacy/stories/>

If selected, the stories may also be edited for publication and used for promotional purposes during Library and Information Week, **20-26 May 2002**.

Thank you for your contribution
 Your library and information service

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