

International lending guidelines

IFLA produces new guidelines for inter-library loan requests by e-mail

The IFLA Office for UAP and International Lending has developed new guidelines which

can be used to support the sending of inter-library loan requests by e-mail. While many structured

messaging systems require requests to be formatted according to strict rules, many hundreds of 'free-form' inter-library loan requests sent between libraries have no such structure, and all the elements of the request are given in the body of the e-mail message.

The IFLA Office for International Lending was asked to produce some guidelines to help inter-lending staff to format such requests in a standardised way, which should ensure that all requests contain all of the required elements, and that the information is given in a standard format which will help speed up the processing of such requests.

The guidelines can be found at <http://www.wifla.org/VI/2/p3/g-ill.htm>

All comments on the guidelines are welcome. ■

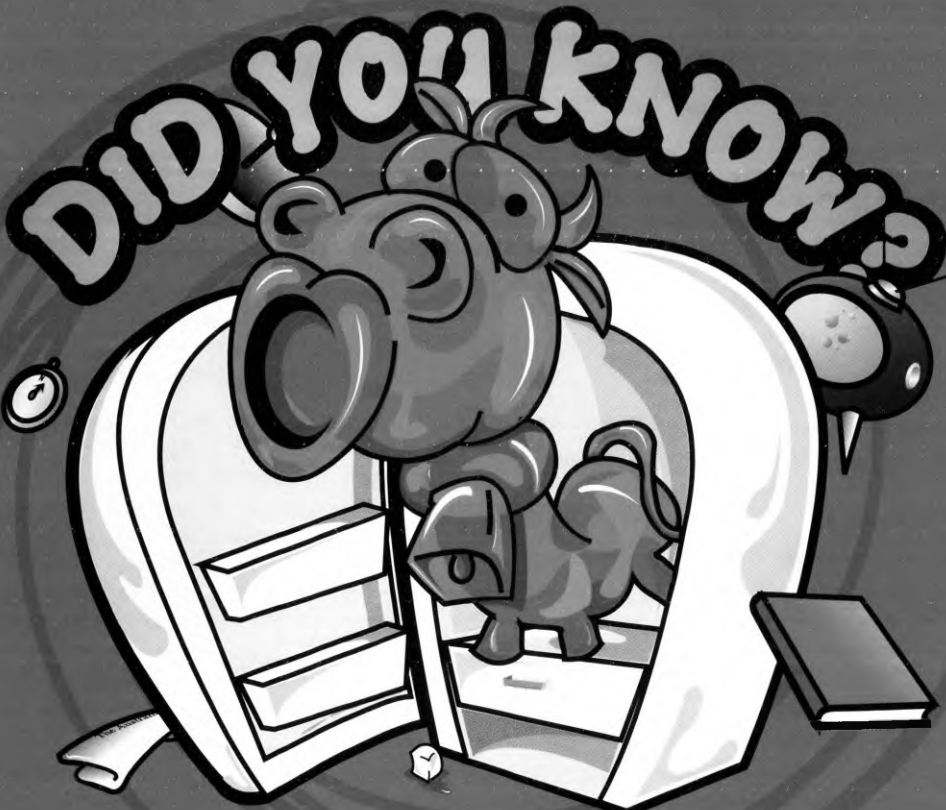
UNESCO creates new information program

UNESCO is creating a new program 'to contribute to a just and free information society with universal benefit'

UNESCO's Member States hope that the new program, which will replace the General Information Programme (PGI) and the Intergovernmental Informatics Programme, will promote free and universal access to the information that individuals need to participate equitably in the global information society.

The program should also provide an appropriate framework for the preservation and global sharing of information and knowledge. It is thus, says UNESCO, of particular relevance to the archives and library community.

Information experts are invited to submit suggestions for the scope and activities of the new program (and for its name), to <http://www.unesco.org/webworld/future/index.shtml>. ■



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