

Reengineered?

More than a lube and oil change?

On 11 September 1995, UCRLS (WA) and ALIA's Training and Development Committee will be hosting a one-day seminar in Perth on *Reengineering reference and technical services*. The seminar will be conducted by Professor Arnold Hirshon, who is the University Librarian at Wright State University in Ohio, USA. Professor Hirshon will be a keynote speaker later that week at the RAISS conference in Adelaide, where he will talk on new methods and measures of performance to keep pace with the rapidly changing information environment.

Reengineering as a management concept emerged several years ago, and the principles have been articulated in many books, not the least being *Reengineering the corporation: a manifesto for business revolution*, by Michael Hammer and James Champy (Nicholas Brearley: London, 1993). Essentially, reengineering enables corporations and other institutions to 'reinvent themselves' by breaking down work into simple and basic tasks, and reunifying those tasks into coherent business processes.

Professor Hirshon will introduce the topic of reengineering, illustrated with examples of both technical and reference services' perspectives. Specific changes at Wright State University will also be discussed. This will be followed by two concurrent workshops (one for technical, the other for reference services) which will enable participants to consider and discuss how these services could be reengineered.

The Perth seminar will commence at 9.30am at the Alexander Library Building, Northbridge.

The cost per person will be ap-

proximately \$80 per person (with discounts for students and for those attending the event on 8 September—*Creating e-texts in the humanities*).

Cataloguing rules

At a time of rapid development of information retrieval systems and electronic networking many information professionals think that the current approach to cataloguing needs to be reformulated. It is opportune that Barbara Tillett, a major player in the push to re-examine the role of the bibliographic records will be addressing the forthcoming National Cataloguing conference *Reinventing cataloguing*. Barbara will address the conference on cataloguing rules and conceptual models for the electronic environment that might move us beyond traditional thinking.

Dr Tillett is currently the chief of the cataloguing policy and support office at the Library of Congress, where she supervises staff responsible for various authoritative cataloguing tools, including LC rule interpretations, LC classification schedules, LC subject headings, and other cataloguing documentation, such as the *Cataloguing service bulletin*, *Descriptive cataloguing manual* and the *Subject cataloguing manual*.

Barbara has held many positions as teacher and consultant on library topics, for example serving as consultant on conceptual modelling to the IFLA study group on the functional requirements of the bibliographic record.

Barbara has been active in the American Library Association throughout her 25 years as a librarian, including founding the Authority control interest group in 1984 through LITA.

Inquiries to your nearest UCRLS (WA) representative or Roy Stall, tel (09)427 2488.

Roy Stall

She has been chair of the ALCTS Cataloging and Classification Section and continues to serve on several editorial and review boards for such publications as *Cataloging and classification quarterly (CCQ)*, *Library resources and technical services (LRTS)*, *College and research libraries*



Dr Tillett

(C&RL), and formerly for the ACRL *Publications in librarianship*.

Her publications have focussed on cataloguing theory and practice, authority control, and library automation. Her dissertation on bibliographic relationships has been a source for conceptual designs for future computer-based systems for bibliographic control.

Dr Tillett's address will provide the framework for a series of papers that will challenge and extend current cataloguing models and practices. For further information about the conference please contact the conference organiser ACMS e-mail: whfoda_acms@interconnect.com.au or tel (02) 3324622. ■

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