inCite

Free library statement

Alan Bundy (in *inCite* 9, 16 September) requested 'enlightenment' as to a definition of what constituted a 'core' or 'value-added' service in the context of the revised statement. The following 'draft guideline' has been in circulation within Victoria for some time now and may be of interest:

Public libraries provide the first point of access to the national system of library and information services. This is their prime responsibility. It is recognised that there is a need for all individuals to have access to the information which will satisfy their personal needs and it is the responsibility of local government authorities to provide basic public library services free of charge.

Basic services are defined as: provide free entrance to the library; provide access to the collection and assistance with its use; provide assistance with reference enquiries; provide training in the use of public access catalogues; lend items from the collection to members of the public for specific periods of time; educate the public in the effective use of public libraries; provide specific activities, such as story telling; provide any additional services which enables access to other basic services, such as books-on-wheels, mobile library services and bulk loans.

'Value-added services are defined as: those services which provide greater ease of access, convenience or private benefit and which may attract additional costs to the library service provider, are considered to be value added and may be chargeable. These include on-line searching of external catalogues and external collections outside co-operative boundaries; providing access to specialist collections outside the public library network, such as academic, or special libraries; reserving specific items in library collections; requiring staff to undertake research, to write reports and to provide other high level support; providing any service which attracts an external service charge, such as speakers or theatre hire.

In the case of value-added services it should be up to the individual service providers to determine those services which should attract a change, provided due consideration is given to the possible impact on neighbouring library services caused by such decisions.

Trevor Wakely, Vic

ALIA welcomes new members

We welcome the following new members who joined the Association in September and hope that they will speedily become involved in our activities.

Members

Suman Agarwal Gloriana Amarasingham Malcolm Anderson Maria Athanasatos Henry Batycki Ann Bell Melanie Bennett Stephanie Bradbury Maureen Carroll Sandra Cochrane Keitha Craig Lea Crook David Curtis Erhard Dehmelt Richard Dzwonkowski Brenda Ellen Bernadette Howell Krista Jenkins Glynis Jones Michelle Jones Karen Keighery Neil Kilah James Kilpatrick Elisabeth Lambert Leonie Le'Vano Judith Lipp Jane Lord Sally Macphail Edralin Magday Cathleen Mitchell

Theresa Moore

Diane O'Loughlin

Kimberley Porteous

Wendy O'Meara

Andrew Parsons

Mary Peterson

Susan Reilly

Mark Rust Jennifer Scott Shirley Shepherd Michael Taylor Christine Torbey Donna Vaughan Gail Walker Suzanne Waring Jacqueline Watson Lorna Watson Jodie Wells Gary Whalan Kerry Wilson Suk Wong

New Associates

Colleen Brady **Bronte Cerny** Rick Clarke Gary Dickinson Rothwell Harrison Jacqualine Hollingworth Ailsa Holmes-Walker Cecily Jackson Leneve Jamieson Anita Kaszas Elizabeth Lumby Margaret Lundy Mary-Louise McGuire Alison McKay Andrew Pentecost Susan Webster Maree Weicks

New Technician

Melinda Benzie Helen Long Robyn Parker

Vital link update

Northern Territory Branch

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Secretary: Kathy Stapleton. E-mail: kstap@deakin.edu.au

Health Libraries New South Wales

Treasurer: Ms Toni Silson, Librarian, Lady Davidson Hospital, Bobbin Head Road, Turramurra NSW 2074.

Ph: (02) 488 0180, fax: (089) 449 6973

Library Technicians New South Wales

Treasurer: Mr Michael Hoggard, University of Sydney, Engineering Library, University of Sydney NSW 2006.

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TAFE New South Wales

Treasurer: Ms Barbara Rendall. Ph: (02) 217 3205

University, College & Research Libraries New South Wales

Treasurer: Ms Libby Carey, C/- Fisher Library, University of Sydney, Sydney NSW 2006. Ph. (02) 692 2423, fax: (02) 692 4593,

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Reference Information Service

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Preservation of Library Materials

 $Contact \ \& \ Newsletter \ Editor: Mr \ Alan \ Howell, Manager, Preservation \ Branch, State \ Library \ of \ NSW, Macquarie \ Street, Sydney \ NSW \ 2000.$

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