

ACLIS to study interlibrary loan patterns

WHAT impact has the \$6 charge for interlibrary loans had on traffic patterns since its introduction in July 1987?

While we know that some libraries started to channel their requests in ways to avoid libraries which charge, and that new arrangements have been set up between libraries to facilitate free interlibrary loans, we do not know what the overall impact of charges has been.

An Australian Council of Libraries and Information Services (ACLIS) study to determine the effect of charges on interlibrary lending was proposed for 1988 but at that stage traffic patterns had not had a chance to stabilise since the introduction of the \$6 charge. Then, in October 1988, the Australian Libraries Summit passed Resolution EE8 'that research should continue under the auspices of ACLIS, into the effect of charges on interlibrary loan traffic patterns'. ACLIS National Council has now approved a study of traffic patterns, with data to be collected from participating libraries in May 1989.

Researcher Colin Taylor, Convener of the ACLIS Research and Development Committee and Chief Librarian at the South Australian Institute of Technology, is working with a task force comprising: Carol Yuen, State Library of NSW, Jane King, Carringbush Regional Library, Victoria, Marianne Broadbent, Royal Melbourne Institute of Technology, Victoria, and Andy Exon, Curtin University, WA.

He reports that the study will be very much scaled down on SAILL (Survey of Australian Inter-Library Loans) conducted in 1986. While the ACLIS study will allow comparison of traffic patterns between 1986 and 1989, it will place greater emphasis on charging between libraries, end user charging, the role of networks (formal and informal) as judged by users, and performance.

The study will cover NSW, Victoria and SA and, in those States, all libraries which took part in the SAILL survey will be invited to participate in the ACLIS survey. In addition, all other public libraries and some special libraries will be included.

An explanatory letter inviting participation, together with a pre-survey questionnaire will be sent out at the end of March for completion by mid-April. The main survey will cover the full calendar month of May and will aim to assess numbers of user requests satisfied and numbers not. In other words, it is a survey of the end result rather than the intermediate process.



Australian Library and Information Association

LIBRARY MANAGER OF THE YEAR AWARD

Nominations are now being called for this award for 1989.

Aim

- To recognise and encourage good management practices within Australian libraries and information services.
- To encourage the development of an organisational climate within libraries and information services which promotes innovation and a better working relationship between managers and their staff.

Eligibility

The award of ALIA Library Manager of the Year is open to any personal member of the Australian Library and Information Association responsible for the management of a library service, an individual library or information service, or a significant organisational unit within a larger library or information service.

The award is for management rather than supervision, and nominees should be able to demonstrate outstanding performance in planning, resource allocation and the organisation of staff. A nominee will be expected normally to be responsible for the direction of staff including professional staff.

Nominations

Nominations must be proposed and seconded by two members of the staff of, or clients of, the organisation in which the nominee is employed, including at least one person within the library or unit which the nominee is responsible for managing.

Nominations should include:

- Name of nominee.
- Title of position held.
- Name and address of organisation.
- Number of staff whom the nominee is responsible for managing.
- Major achievements of the manager in the previous three years.
- Reasons why the nominee is regarded within his or her organisation as an outstanding manager.

Selection

The award is administered by a sub-committee, consisting of one member of the ALIA Board of Education, one member of General Council, and the Past President of the ALIA. Criteria which will be considered by the sub-committee in making a recommendation for the award include:

- 1 Demonstrable improvements in service delivered to the library or information service's clientele, as a result of decisions for which the manager is responsible, or through sub-missions made by the manager to higher funding/decision-making authorities.
- 2 Demonstrable improvements in working productivity obtained in the library or unit for which the manager is responsible.
- 3 Implementation of innovatory approaches to services delivered, or to the organisation of work.
- 4 Improvement or establishment of successful relations between the service and its clientele, the manager and his/her staff, or between units in the service.
- 5 Examples of effective planning and implementation of new services or procedures.
- 6 Demonstrable improvements in decision-making procedures and/or communication (amongst staff or to/from users), in areas for which the manager is responsible.

Nomination forms are available from the Membership and Divisional Services Manager of ALIA, 376 Jones Street, Ultimo 2007, Tel: (02) 692 9233. Toll free (008) 22 1481.

Nominations close on 1 June 1989.



This award is sponsored by
ACI Computer Services.

Data analysis will be to the sectoral level, i.e. type of library, rather than individual library level. The target date for reporting is August 1989. ACLIS looks forward to the co-operation of all libraries invited to participate.