
Appendix 1 Continuing matters

Enforcement

The following is a list of enforcement matters before the courts—in addition to the new and recently concluded matters reported in the enforcement chapter.

Anti-competitive practices

Australian Safeway Stores Pty Ltd (trading as Safeway) and George Weston Foods Limited (trading as Tip Top Bakeries), ss. 45, 45A, 46, 47, 48. Alleged price fixing, misuse of market power and resale price maintenance in relation to the sale of bread in Victoria.

Proceedings instituted on 23.12.96. The Commission sought penalties and injunctions. On 30.5.97 the Federal Court imposed a penalty of \$1.25m on George Weston Foods Limited, which admitted the contraventions. The trial against Safeway began in February 1999 and finished on 20.10.99.

On 21.12.01 Goldberg J handed down his decision. He found that the Commission had not proved its case. The decision is complex (370 pages) but in part he found the price fixing was not proved as the Commission had not proved a 'meeting of minds' between identifiable employees. He also found that Safeway's deletion policy was pro-competitive. However, on two occasions, while finding that Safeway had market power and also had a proscribed purpose, he found the company had not invoked its market power to engage in the behaviour.

An appeal was lodged by the ACCC on 18.2.02 and heard on 10.2.03.

Visy Paper Pty Ltd s. 45. Alleged attempt by Visy Paper to induce another business (Northern Pacific Paper) to enter into a market sharing agreement in relation to the collection of recyclable waste paper.

Proceedings instituted 18.11.98. The Commission sought orders against Visy Paper including declarations, injunctions, orders requiring the institution of a trade practices compliance program and costs. It also sought penalties against Visy Paper and two senior employees. Matter was heard 16–18.8.00 and 10–12.10.00 before Sackville J. 20.11.00 Sackville J dismissed the Commission's application with costs. 29.11.00 the Commission appealed. Appeal heard

17–18.5.01 before Hill, North, Conti JJ. On 10.8.01 the Full Federal Court upheld the Commission's appeal. The court found by a 2:1 majority (Hill & North JJ, Conti J dissenting) Visy had breached s. 45, and remitted the matter to the trial judge (Sackville J) to consider what, if any, pecuniary penalty should be imposed (*ACCC v Visy Paper Pty Ltd [2001] FCA 1075*). Visy obtained special leave to appeal to the High Court and the matter was heard on 3.12.02. Judgment pending.

Rural Press Limited and ors, ss. 45, 46. Misuse of market power and anti-competitive agreement in relation to the withdrawal of *The River News* regional newspaper from the Mannum area in South Australia.

Proceedings instituted 14.7.99 against Rural Press Limited and its subsidiary, Bridge Printing Office Pty Ltd, in respect of ss. 45 and 46, and its employees Ian Law and Trevor McAuliffe for being knowingly concerned. Also instituted against Waikerie Printing House Pty Ltd in respect of s. 45 and its directors, Paul and Darnley Taylor, for being knowingly concerned.

On 1.3.01 judgment was handed down in the Federal Court, Adelaide. Rural Press Limited and its subsidiary, Bridge Printing Office Pty Ltd were found to have misused their market power in the market for the provision of regional newspapers in the Murray bridge area in contravention of s. 46. Law and McAuliffe were found to have been knowingly concerned in that contravention. Rural Press, Bridge Printing Office and Waikerie printing House were found to have entered into and given effect to an anti-competitive agreement concerning the circulation of *The River News* in contravention of s. 45. Law, McAuliffe, Paul and Darnley Taylor were found to have been knowingly concerned in that contravention.

On 7.8.01 the Federal Court, Adelaide, imposed penalties of \$600 000 against Rural Press Limited for misusing its market power and for making and giving effect to a market sharing agreement contrary to the Trade Practices Act. Mansfield J also imposed individual penalties of \$70 000 against the general manager of Rural Press' Regional Publishing Division, Mr Ian Law, and its South Australian state manager, Mr Trevor McAuliffe, for being knowingly concerned in the contraventions. Waikerie Printing

House and its director, Mr Paul Taylor, were penalised \$75 000 for entering into the market sharing arrangement with Rural Press.

The Rural Press respondents appealed the court's decision that they contravened ss. 45 and 46 of the Act. The ACCC appealed the court's decision on penalties. The appeals were heard by the Full Federal Court on 4-5.3.02. On 16.7.02 the Full Federal Court decided that the arrangement between Rural Press, Bridge Printing and Waikerie Printing House did not contain an exclusionary provision but did have the purpose or effect of substantially lessening competition in the Murray Bridge market for regional newspapers in breach of s. 45 of the Act. It also decided that Rural Press and Bridge Printing did not misuse their market power in breach of s. 46 of the Act.

On 13.8.02 the ACCC filed an application for special leave to appeal to the High Court from the 16.7.02 decision of the Full Federal Court. The appeal relates to the decision that Rural Press and Bridge Printing did not breach ss. 45 (exclusionary provision) and 46 of the Act.

The Rural Press respondents also filed an application for special leave to appeal to the High Court in relation to the Full Federal Court's decision that the parties had entered into and given effect to an arrangement with the purpose or effect of substantially lessening competition in the market in breach of s. 45 of the Act.

On 11.4.03 the High Court granted the Commission's special leave application to appeal. The appeal will concern the application of s. 45 of the Act, which relates to the agreements that lessen competition (and in particular the meaning of 'exclusionary provisions' as defined in s. 4D) and s. 46, which relates to the misuse of market power. The High Court also granted Rural Press's application for special leave to appeal.

ABB Power Transmission Pty Ltd, ABB Transmission and Distribution Ltd, Alstom Australia Limited, Wilson Transformer Company Pty Ltd & ors (both power transformer and distribution transformer proceedings), ss. 45, 45A, 4D. Alleged agreements lessening competition, price fixing agreements, primary boycotts.

Proceedings instituted on 1.10.99 in power case and on 6.11.00 in the distribution case. The Commission is seeking relief including pecuniary penalties and injunctions. Judgment on Alstom Australia Limited and some associated individual respondents was

handed down on 6.4.01 in both proceedings. A total of \$7m in penalties was awarded against Alstom.

Penalties totalling approximately \$15m were ordered against Schneider Electric, Wilson Transformer Company and A W Tyree Transformers and their managing directors on 3.5.02. Schneider's penalty of \$7m was reduced to \$1.5m on appeal.

The matter continues against ABB and some individual respondents.

AMA (WA) and Mayne Nickless Limited, ss. 45, 45A. Alleged agreements lessening competition and price fixing.

On 21.7.00 the Commission instituted proceedings in the Federal Court, Perth, against the West Australian branch of the Australian Medical Association (AMA) and Mayne Nickless Limited when it became aware that the AMA (WA) had, on behalf of visiting medical practitioners at Joondalup Health Campus, entered into negotiations with Mayne Nickless to determine terms and conditions under which the medical practitioners would provide their services for the care of public patients at the Joondalup Health Campus.

A penalty hearing to consider joint submissions and proposed consent orders from the ACCC and the AMA (WA), its executive director, Mr Paul Boyatzis, and its former president, Dr David Roberts, was held on 7.8.01.

In his judgment handed down on 19.10.01 Carr J stated that he was satisfied that the AMA (WA) had engaged in price fixing and primary boycott conduct in breach of the Trade Practices Act and that Mr Boyatzis and Dr Roberts were each knowingly concerned in the AMA (WA)'s contraventions. On 12.12.01 Carr J formally ordered the AMA (WA) to pay a pecuniary penalty of \$240 000 and Mr Boyatzis and Dr Roberts each to pay a pecuniary penalty of \$10 000. The court also made orders, by consent, restraining the AMA (WA), Mr Boyatzis and Dr Roberts from engaging in similar conduct in the future and requiring the AMA (WA) to institute and maintain a trade practices compliance program and make a contribution of \$25 000 towards the ACCC's legal costs.

The ACCC's trial against the Mayne Group, Mr Martin Day former general manager (Western Australia and Asia) of Health Care of Australia (a division of the Mayne Group), and Mr Ian MacDonald former Joondalup Health Campus chief executive, was heard on 17.3.03-3.4.03. Awaiting judgment.

Medibank Private Limited, ss. 12DA, 12DB, 12DF of the ASIC Act (equivalent to ss. 52, 53 and 55A of the TPA). Alleged false, misleading or deceptive advertising of the price and benefits of health insurance products.

Proceedings instituted on 26.10.00.¹ Strike out application was heard on 13.3.01. Judgment handed down on 21.3.02 refusing Medibank's strike out application. Medibank sought leave to appeal this decision on 10.4.02 and leave application was heard on 14.8.02. On 13.9.02 judgment was handed down upholding Medibank's appeal and striking out paragraphs 10–12 of the Commission's further amended application. On 10.10.02 the ACCC filed a special leave application in the High Court. Directions hearing on 25.3.03. Directions hearing of 13.5.03 adjourned to 16.6.03.

Pauls Limited, Malanda Dairyfoods Ltd and Australian Cooperative Foods Ltd, s. 45. Alleged agreements lessening competition.

Proceedings instituted on 15.8.01. It is alleged that a long-standing price fixing agreement had the purpose and likely effect of controlling or maintaining the price for Pauls and Malanda milk products at the wholesale level in the Northern Territory, and unprocessed milk in the Northern Territory.

It is further alleged that, in the course of negotiations which led to the agreement, Pauls, Malanda and ACF made an arrangement whereby ACF and Malanda would supply to Pauls all the unprocessed milk for the production of Pauls, Malanda and ACF milk products at an agreed price, and Pauls would process and package it.

Individuals alleged to be knowingly concerned in the conduct were Mr Bary Jardine the corporate secretary of Pauls, Mr Alan McCray the former general manager international of Pauls, Mr Sydney Morgan the general manager, planning and development of ACF and Mr Richard See the former chief executive officer of Malanda.

The ACCC is seeking orders against Pauls, Malanda, ACF and the senior executives including declarations, injunctions, compliance programs,

¹ Proceedings were instituted under ss. 12DA, 12DB(1)(c), 12DB(1)(e), 12DB(1)(g), 12DF of the ASIC Act as opposed to the Trade Practices Act. Until March 2002 health insurance was regulated through the ASIC Act. ASIC had, however, formally delegated the regulation of all consumer protection aspects of health insurance to the Commission through the use of nominated Commission officers as delegates.

penalties and costs. An application to change the venue was heard on 4.2.02. O'Loughlin J found that Darwin was the proper place for the matter to be heard because the 'litigation raises important questions of public interest for the Darwin Community in particular and the territory community in general. The application for an order for the trial of the proceedings to be held in Brisbane was adjourned with liberty for any party to bring the matter back for further consideration.

The trial began on 12.8.02 in the Federal Court, Darwin, and on 19.12.02 O'Loughlin J gave judgment that respondents had no case to answer and awarded costs against the ACCC. He also stated that, notwithstanding this, that the ACCC was justified in making the inquiries and taking the action it took. The ACCC is considering its options in relation to the matter.

Warner Music and Universal Music, ss. 46, 47. Alleged misuse of market power, exclusive dealing.

On 14.12.01 the Federal Court of Australia determined that Warner Music Australia Pty Ltd and Universal Music Australia Pty Ltd had breached ss. 46 and 47 of the Act by threatening to withdraw trading benefits from CD retailers who stocked parallel imports. The conduct followed amendments to the *Copyright Act 1968* to allow the parallel importation of CDs. Allegations of a breach of s. 45 of the Act were dismissed.

On 6.3.02 the court imposed penalties of \$450 000 on each of Universal and Warner, \$50 000 and \$45 000 on two former PolyGram (since taken over by Universal) executives and \$45 000 on two Warner executives. Permanent injunctions were also imposed on the companies. The companies have appealed the decision and the ACCC has appealed on the level of penalties. The appeal was heard by the Full Court 25–27.11.02.

Qantas Airways Limited, s. 46. Alleged misuse of market power.

Proceedings instituted 7.5.02 in the Federal Court, Sydney. The ACCC is alleging that Qantas misused its market power by increasing capacity and reducing prices in response to the entry of Virgin Blue Airlines on the Brisbane–Adelaide route. The ACCC is seeking penalties, declarations, injunctions, a new or upgraded trade practices compliance program, costs and findings of fact.

The first directions hearing was held on 12.6.02.

On 12.7.02 Qantas moved to strike out the statement of claim. Issues of clarity in the statement

of claim were considered at hearings on 10.10.02 and 2.12.02. The matter was heard on 17.2.03.

Further hearing of motion on 26.2.03. Justice Gyles dismissed motion to strike out on 28.2.03. Next directions hearing on 24.6.03.

Leahy Petroleum Pty Ltd & ors, s. 45. Alleged price fixing in relation to retail petrol prices in Ballarat, Victoria. Proceedings against:

- Leahy Petroleum Pty Ltd, Leahy Petroleum-Retail Pty Ltd, and Mr Robin Palmer
- Triton 2001 Pty Ltd and Mr Anthony Rosenow
- Brumar (Vic) Pty Ltd and Mr Garry Dalton
- Justco Pty Ltd and Mr Justin Bentley
- Apco Service Stations Pty Ltd and Mr Peter Anderson
- J Chisholm Pty Ltd
- Balgee Oil (administrators appointed/subject to deed of company arrangement) Pty Ltd and Mr John Gourley, Mr Robert Levick and Mr Peter Muller.

Proceedings instituted 21.5.02 in the Federal Court, Melbourne, with some respondents added 20.12.02. The Commission is seeking penalties, injunctions, declarations, findings of fact, the implementation of a trade practices compliance program, and costs.

A penalty hearing in relation to J Chisholm and Mr Levick was heard on 1.4.03 and 4.4.03. Interlocutory steps are being undertaken regarding the proceedings against the other respondents.

Leahy Petroleum Pty Ltd & anor, s. 48. Alleged resale price maintenance.

Proceedings instituted 21.5.02 in the Federal Court, Melbourne, against Leahy Petroleum Pty Ltd and its general manager, Mr Robin Palmer in relation to the termination of supply to Mr Trevor Oliver. Mr Oliver, a Euangor service station owner, alleged that he had been telephoned by his supplier, Leahy Petroleum Pty Ltd, about a rise in retail petrol prices of about 10 cents at 10 am that day. Mr Oliver did not increase his retail price. Several weeks later Leahy Petroleum ceased supply to Mr Oliver's business.

The Commission is seeking penalties, injunctions, declarations, findings of fact, the implementation of a trade practices compliance program and costs. Interlocutory steps are currently being undertaken.

Fila Sports Oceania Pty Ltd, ss. 46, 47. Alleged misuse of market power, exclusive dealing.

Proceedings instituted 5.9.02 in the Federal Court, Sydney, with the Commission also taking action against the current and former managing directors of Fila, Mr Craig Reidy and Mr David Carney, for their alleged involvement.

The Commission alleges that Fila implemented a selective distribution policy in late 1999 to supply clothing retailers with Fila AFL-licensed apparel only on condition that these retailers agreed not to stock AFL-licensed apparel from Fila's competitors.

The Commission is seeking remedies against Fila and the individuals, including pecuniary penalties, declarations, injunctions preventing Fila from engaging in similar conduct in the future, findings of fact and an order for Fila to update its existing trade practices compliance program.

A directions hearing was held on 4.10.02.

On 28.4.03 Justice Hill heard the notice of motion by the first and third respondents to transfer the proceedings to the Federal Court's Victorian registry and the applicant's notice of motion to obtain an order for discovery. On 8.5.03 Justice Hill ordered that the matter be transferred to the Victorian Registry of the Federal Court. He also ordered that the first respondent give discovery of the categories of documents (as set out in the schedule A to the orders) by 27.6.03.

No date has been set for the next directions hearing.

Eurong Beach Resort Limited and ors, ss. 45, 46, 60. Alleged price fixing and market sharing, misuse of market power, exclusive dealing, harassment and coercion.

Proceedings instituted 5.9.02 in the Federal Court, Brisbane, against Eurong Beach Resort Limited, Mr Sidney Melksham, Jaigear Pty Ltd, Oser Pty Ltd and Ms Angela Kay Burger alleging predatory pricing and other conduct in contravention of the Trade Practices Act, in relation to the provision of vehicular barge services to Fraser Island.

The Commission is seeking declarations, injunctions, pecuniary penalties, adverse publicity orders and the implementation of a trade practices compliance program.

A directions hearing is listed for 13.6.03.

Baxter Healthcare Pty Ltd, ss. 46, 47. Alleged misuse of market power, exclusive dealing

Proceedings instituted 1.11.02 in the Federal Court, Sydney.

The Commission alleges that Baxter entered into long-term, exclusive, bundled contracts of between three and five years to be the sole or primary supplier of large-volume parenteral fluids (intravenous fluids), parenteral nutrition, irrigating solutions and peritoneal dialysis products with the purchasing authorities of New South Wales, the Australian Capital Territory, Western Australia, South Australia and Queensland. It alleges that the purpose of the conduct was to damage Baxter's competitors, Fresenius Medical Care Australia Pty Ltd and Gambro Pty Ltd, in the relevant peritoneal dialysis market in contravention of s. 46 of the Act. The Commission further alleges that the bundling of the products into long-term exclusive contracts contravenes the exclusive dealing provisions of the Act.

The Commission is seeking penalties against the company, findings of fact, declarations, injunctions, and orders for Baxter to review its trade practices compliance program.

The matter is currently progressing through interlocutory stages and the next directions hearing is listed for 30.7.03.

Dermalogica Pty Ltd, s. 48. Alleged resale price maintenance.

Proceedings instituted on 21.11.02. On 16.9.02 Dermalogica Pty Ltd wrote to two retailers stating that it strongly discouraged the selling of its products for more or less than their suggested retail price. Dermalogica noted that the retailers were offering its product range on their websites for lower than the recommended retail price. Dermalogica requested that the retailers adjust their online retailing prices.

Dermalogica's web guidelines also stated that a violation of its policy could result in account termination and legal action.

The Commission is seeking declarations, pecuniary penalties and injunctions.

The matter is set down for trial on 14.7.03.

George Weston Foods Limited, s. 45. Alleged price fixing.

Proceedings instituted on 5.12.02. The Commission alleges an attempt by George Weston and Mr Loneragan to induce a competitor to agree to increase the wholesale price of wheaten flour in contravention of the Trade Practices Act.

The Commission alleged that in November 1999 Mr Loneragan called senior representatives of a competitor stating that George Weston was raising its prices and that they should cooperate and do the

same. At the time Mr Loneragan was a divisional chief executive of George Weston, responsible for its milling activities nationally.

The Commission further alleged that Mr Loneragan made a second call to the same competitor stating that George Weston was putting flour prices up and was looking for cooperation from that competitor.

The Commission sought declarations, penalties, injunctions and costs.

On 7.2.03 a directions hearing took place. A notice of motion filed by George Weston was heard on 14.4.03.

South Australian fire protection companies, s. 45. Alleged agreements lessening competition.

Proceedings instituted on 17.10.02 against a number of participants in the South Australian fire protection industry, alleging that they made, or attempted to make, illegal anti-competitive and price fixing agreements.

The Commission alleged that the conduct began in approximately 1992 and continued until at least 1997. It is alleged it generally involved the installation of sprinklers, alarms, and other fire protection systems on major construction projects, both private and public.

The companies that the Commission is taking action against are:

- FFE Building Services Ltd
- Tyco Australia Pty Ltd
- Australian Fire Services Pty Ltd (and Australian Fire Services (SA) Pty Ltd)
- On-Line Fire Protection Pty Ltd.

The Commission investigation began because the Tyco Group discovered the illegal conduct through its trade practices compliance and training program and voluntarily approached the Commission with information. The Commission is seeking injunctions and declarations against all the companies. It is also seeking penalties and costs against FFE Building Services Ltd, Australian Fire Services Pty Ltd (and Australian Fire Services (SA) Pty Ltd) and On-Line Fire Protection Pty Ltd.

The Commission instituted court proceedings in 1999 alleging similar conduct in Queensland. The Federal Court in the Queensland case imposed total penalties of \$14.79 million and made orders for almost \$600 000 in costs. That case involved 38 individuals and more than 20 companies in the Queensland fire protection industry.

Note that in the Queensland proceedings there were no allegations against Australian Fire Services Pty Ltd (or Australian Fire Services (SA) Pty Ltd) or against On-Line Fire Protection Pty Ltd.

The first directions hearing was held on 28 November 2002.

A further directions hearing is scheduled for 4 August 2003.

New South Wales fire protection companies, ss. 45, 52. Alleged market sharing, price collusion and misleading or deceptive conduct.

Proceedings were instituted on 31.5.02 against four companies and several individuals, alleging that they entered into and/or gave effect to anti-competitive arrangements, and engaged in misleading or deceptive conduct regarding tenders for the supply of fire protection services in buildings in Sydney and Newcastle in breach of the Trade Practices Act.

The Commission alleges the conduct occurred between 1996 and 1999. The Commission investigation began as a result of the Tyco Group discovering through its trade practices compliance and training program that the conduct had occurred and voluntarily approached the Commission with information.

The companies that the Commission is taking action against are:

- FFE Building Services Ltd
- Tyco Australia Pty Ltd
- Premier Fire Protection (NSW) Pty Ltd
- Metropolitan Fire Systems Pty Ltd (now part of Tyco).

The Commission is seeking injunctions and declarations against all the companies. It is also seeking penalties and costs against FFE Building Services Ltd and Premier Fire Protection (NSW) Pty Ltd.

The next directions hearing is set down for 30.5.03 before Justice Wilcox.

Hoffmann-La Roche, BASF Aktiengesellschaft and Takeda Chemical Industries, ss. 45 and 45A. Alleged market sharing and price fixing.

Proceedings instituted on 23.8.01.

The Commission alleges that F.Hoffmann-La Roche (Switzerland), BASF Aktiengesellschaft (Germany), Takeda Chemical Industries (Japan), various related companies in the Asia-Pacific region and foreign executives entered into a global price-fixing arrangement of human vitamin C. The Commission

also alleges that an integral part of the arrangements was the allocation of global market shares among the foreign companies for the distribution of human vitamin C. None of the Australian subsidiaries have been joined to the action.

The proceedings arise from alleged agreements that were made and implemented overseas between January 1991 and October 1995 and which is part of the broader global vitamins cartel which came to an end in about 1999. In 2001 the Commission was successful in securing record penalties of \$26 million against Roche Vitamins Australia Pty Ltd, BASF Australia Limited, and Aventis Animal Nutrition Pty Ltd for their involvement in arrangements to fix prices and allocate market shares of animal vitamins A and E and pre-mix.

The Commission has obtained leave of the Federal Court to serve the proceedings on some of the respondents located in Switzerland, Germany and Hong Kong, and is preparing to seek similar leave regarding the remaining respondents.

McMahon Services Pty Ltd, SA Demolition & Salvage Pty Ltd and DCD Enterprises Pty Ltd, ss. 45A and 46. Alleged price fixing, misuse of market power.

Proceedings instituted on 24.1.03 in the Federal Court, Adelaide, against McMahon Services Pty Ltd, SA Demolition & Salvage Pty Ltd, DCD Enterprises Pty Ltd (trading as D & V Services) and a number of their representatives for alleged price fixing of a tender for demolition and asbestos removal work.

In late 2000 the Defence Estate Office of the Commonwealth Department of Defence invited a number of companies to tender for a project involving the removal of asbestos and the demolition of structures at its site in Salisbury, South Australia. McMahon Services and SA Demolition were two of the companies invited to tender.

The Commission alleged that in response to the invitation to tender:

- McMahon Services communicated to SA Demolition (through D & V Services), the price that SA Demolition should tender for the project
- McMahon Services advised SA Demolition and D & V Services that if SA Demolition tendered at the price specified and McMahon Services was awarded the tender, it would give the companies \$50 000
- McMahon Services also advised that if it won the tender it would subcontract D & V Services

to undertake the asbestos removal component of the project and furthermore, may provide SA Demolition with some work on the project carting materials

- SA Demolition tendered at the specified price
- in or around the time that it was awarded the tender, McMahon Services sub-contracted D & V Services to carry out the asbestos removal work on the project
- soon after, McMahon Services paid \$50 000 to D & V Services and SA Demolition.

The Commission is seeking orders including declarations, pecuniary penalties, injunctions, findings of fact, the implementation of a trade practices compliance program and costs.

The first directions hearing took place on 27 February 2003. The next directions hearing is scheduled for 4 August 2003 in the Federal Court, Adelaide.

Unconscionable conduct

Lux Pty Ltd, ss. 51AB, 60. Alleged unconscionable conduct with accompanying harassment and coercion by a company towards an intellectually impaired couple to secure the sale of a Lux vacuum cleaner.

Proceedings were instituted on 27.7.00. Trial commenced on 22–26.4.02 and recommenced on 13–17.5.02. The matter has been partly heard with a number of arguments being put regarding the admissibility of certain evidence and the applicability of privilege status of a number of documents.

Justice Nicholson ruled in favour of the Commission on the admissibility of certain evidence and essentially ruled in favour of the Commission to apply privilege status to a number of documents, allowing, however, a limited number of documents to forfeit any privilege status.

The trial recommenced on 7–11.4.03 but was not completed. It will recommence on 20–22.10.03.

Esanda Finance Corporation Ltd and ors, ss. 51AB, 60. Alleged unconscionable conduct with accompanying harassment and coercion.

On 12.4.01 the Commission instituted proceedings in the Federal Court against Esanda Finance Corporation Ltd, Capalaba Pty Ltd trading as Nationwide Mercantile Services, and a number of individuals alleging the use of physical force, undue harassment and coercion, and unconscionable conduct in connection with the supply and payment

for services by a consumer. The Commission has also alleged some individuals breached s. 23 of the *WA Fair Trading Act 1987* (which mirrors s. 60 of the *Trade Practices Act*).

A trial date is listed for 21–25.7.03.

4WD Systems Pty Ltd and 4WD Systems Australia Pty Ltd, ss. 51AC, 52. Alleged unconscionable conduct, misleading or deceptive conduct and failure to meet requirements of applicable industry code.

Proceedings instituted on 26.9.01 alleging unconscionable conduct and misleading or deceptive conduct affecting franchisees in the automotive industry. The proceedings also allege that the franchisors have breached the franchising code of conduct. The businesses allegedly affected by the conduct are located in Alice Springs NT, Rockhampton Qld, Canningvale WA, Traralgon Vic, Beresfield NSW and North Auburn NSW.

The Commission is seeking orders that the companies refund in full all monies paid by the franchisees and compensate the franchisees in full for other losses sustained as a result of the purchase of a franchise, injunctions restraining the companies from repeating the alleged conduct, implementation of a compliance program and costs.

Directors of the companies, Mr Raleigh Hoberg and Mr Thomas Hewitson have been joined to the proceedings as being involved in the alleged contraventions.

Trial started on 7 April 2003 for 12 days, and was adjourned for a further listing on 26 May 2003.

Westfield Shopping Centre Management Co. (Qld) Pty Ltd and ors, ss. 51AC, 52. Alleged unconscionable conduct, misleading or deceptive conduct.

Proceedings instituted 29.10.01 in the Federal Court, Brisbane, against Shopping Centre Manager, Westfield.

Some related companies and representatives of Westfield have also been joined in the proceedings for allegedly aiding or abetting or being knowingly concerned in the misleading or deceptive conduct.

The Commission alleges that Westfield contravened the misleading or deceptive conduct provisions of the Act through misrepresentations made in the course of leasing negotiations to former tenants of the Indooroopilly Shopping Centre, Brisbane (previously managed by Westfield).

It also alleges that Westfield acted unconscionably by refusing to finalise a settlement with a small business tenant regarding the misleading and deceptive conduct unless:

- the former tenants, among other things, withdrew their complaint to the Commission and notified it that they were satisfied with the settlement
- an undertaking was received by Westfield from the ACCC that it would cease its investigations into the matter.

The Commission is seeking court orders including findings of fact, declarations that the parties have breached the relevant provisions of the Act, injunctions preventing the repetition of similar conduct, damages for the former tenants and costs.

Consent orders for directions filed on 4.2.02 and 13.6.02. Further court orders were made on 13.9.02 and 29.10.02 on a timetable for the remaining steps before trial. Date of trial to be confirmed.

Chaste Corporation Pty Ltd, ss. 48, 51AC, 51AD, 52, 53 and 59(2). Alleged resale price maintenance, unconscionable conduct, franchising code of conduct, misleading or deceptive conduct, and false misrepresentations.

The Commission alleges that Chaste Corporation and others, including Mr Peter Foster, have engaged in unconscionable conduct, breach of an industry code and false and misleading representations concerning the sale of area manager distributorships, the profitability of the distributorships and the efficacy of a weight loss product TRIMit. It is also alleged that the respondents acted with complete disregard of area managers' reasonable commercial expectations or the long-term viability of Chaste.

The next directions hearing has been set down for 1.8.03.

Dataline.net.au Pty Ltd & ors, ss. 45, 48, 51AA, 51AC, 52, 53(a), 53(aa), 53(c), 53(d), 53(g), 55A, 60. Alleged unconscionable conduct, misleading or deceptive conduct, false representations, resale price maintenance, price fixing, undue harassment.

Proceedings were instituted on 21.12.01 in the Federal Court, Brisbane. The Commission is taking action against Dataline.net.au Pty Ltd, Australis Internet Pty Ltd, World Publishing Systems Pty Ltd, the managing director of Dataline and CEO of Australis, John Lynden Russell, and senior staff.

Among other things the Commission is seeking declarations, pecuniary penalties, permanent

injunctions, findings of fact, orders for compensation and refunds, corrective advertising, implementation of a trade practices compliance program and costs.

On 8.2.02 the Commission's application for interlocutory relief was heard before Justice Drummond who ordered:

- an injunction restraining Dataline, Australis and WPS from debiting the credit card of any person in connection with their business, without first having received a written authorisation for such a debit bearing a handwritten signature by the apparent credit card holder
- by consent, Dataline and Australis undertake not to take any step in the proceedings in the District Courts of Queensland and Western Australia against small businesses to have such proceedings set down or entered for trial, or allocated trial dates, or summarily determined, until the conclusion of the Commission's proceedings.

Directions hearings were held in the Federal Court, Brisbane, on 12.3.02, 3.5.02, 4.7.02, 22.8.02, 17.9.02, 11.10.02, 2.12.02 and 9.5.03. The defence of the first to fourth and seventh respondents was filed on 3.5.02. The ACCC filed a reply on 27.5.02. A further directions hearing has been listed for 31.10.03.

Arnolds Ribs & Pizza Australia Pty Ltd, ss. 51AC, 52, 59(2). Alleged unconscionable conduct misleading or deceptive conduct misrepresentations about profitability or risk or any other material aspect of business activity.

Proceedings instituted 12.3.02 in the Federal Court, Sydney, with the Commission seeking court orders that include:

- injunctions
- orders that Arnolds disclose proceedings in its disclosure document given to potential franchisees
- orders requiring Arnolds to publicise the outcome of proceedings in an appointed industry publication
- costs.

The Commission action is against the franchisor corporation and five associated individuals arising out of the sale of Arnolds franchises. It does not involve any conduct on the part of Arnolds store owners in their dealings with their customers.

Directions hearings were held on 11.4.02, 15.11.02 and trial set for 28.4.03–9.5.03.

Kwik Fix International Pty Ltd, ss. 51AC, 51AD, 52, 53(c), 53(e), 59(2). Alleged misleading conduct and/or misrepresentations about the franchise purchase price and profitability, alleged unconscionable conduct regarding the circumstances of entering into the franchise and loan agreements, subsequent attempts to resolve issues in dispute, and failure to meet requirements of an applicable code of conduct, alleged contraventions of the franchising code of conduct including failure to meet disclosure and advice requirements.

Proceedings instituted in the Federal Court, Brisbane, on 24.4.02 with the director of the company, Mr David Bruckshaw, and a former director, Mrs Kerry Bruckshaw, joined in the proceedings.

Kwik Fix is a franchisor of mobile repair services for motor vehicle paint, plastics and interiors.

A directions hearing was held on 17.5.02. A hearing of application for an Anton Piller order was held on 30.7.02—not granted. A hearing of notice of motion for specific discovery was held on 2.8.02 with the parties being directed by the court to draft and file consent orders for discovery and forensic examination of certain evidence relied upon by the respondents.

Consent orders were filed and made on 8.8.02. A case review conference was held on 30.10.02 and on 10.12.02 a hearing of notice of motion that the Commission request documents from a non-party for inspection by the respondents was granted.

Parties are currently negotiating settlement of the matter. Terms of negotiation include consent orders and a s. 87B court enforceable undertaking with respect to injunctions against similar future conduct, a buy-back of the franchise area, trade practices compliance training and improved administrative and complaints-handling mechanisms.

Contravention of industry codes

Helen Ewing, director, and Chris Hudman, former director, Synergy in Business Pty Ltd (in liquidation), ss. 51AD, 52, 59(2). Alleged contravention of industry codes.

Proceedings instituted in the Federal Court, Adelaide, on 22.7.02 with the Commission alleging that the Newcastle-based company advertised throughout Australia to sign up consultants. It then licensed these people to promote and sell Synergy's small business development program, known as the 'Best Practice Program'.

The Commission alleges that Synergy specifically excluded the licence arrangement from being

characterised as a franchise by including a clause in the licence contract to that effect, in addition to making oral representations to prospective licensees. However, the Commission's view is that Synergy is in fact a franchise and operates as such in practice.

The Commission is seeking declarations, orders that effectively inaugurate the franchisees' rights under the code, including their cooling off rights or, in the alternative, that the licences are void *ab initio* [from the beginning], injunctions, orders for refunds and costs.

Directions hearings were held on 2.9.02 and 13.11.02. A timetable has been set, with a trial listed for 15 September 2003 for two weeks.

Consumer protection

Top Snack Foods Pty Limited, ss. 52, 59. Alleged misleading conduct in relation to selling franchises for the distribution of confectionery.

On 23.9.96 proceedings were instituted in the Federal Court, Sydney, against Top Snack Foods Pty Limited, Nick Kritharas, George Manera and another. On 7.11.97 the court granted leave to the ACCC to join two further parties, Nick Kritharas Holdings Pty Limited and Adway Holdings Pty Limited. It also granted the ACCC a *mareva* injunction against Gatsios Holdings Pty Limited, which held all the company assets as trustee of a family trust. A hearing was held on 15–26.3.99.

On 4.6.99 Tamberlin J found that Top Snack Foods had engaged in misleading or deceptive conduct and that George Manera, a director and manager of Top Snack Foods, and Nick Kritharas, general manager, were knowingly concerned. Damages of more than \$400 000 were awarded to the ACCC for franchisees of Top Snack Foods.

On 29.2.00 and 9.3.00 a liquidator was appointed to Adway Holdings Pty Limited, Top Snack Foods Pty Limited and Nick Kritharas Holdings Pty Limited. George Manera was declared bankrupt on 4.1.00 and Nick Kritharas on 31.10.00.

In July 2000 an application was made to the equity division of the NSW Supreme Court by the liquidator of Nick Kritharas Holdings Pty Limited (funded by the ACCC as creditor) for a declaration that Nick Kritharas Holdings Pty Limited was entitled to be indemnified out of the assets of the family trust in respect of the ACCC's judgment debt, over and above the beneficiaries of the trust. Hamilton J made the above declaration on 25.5.01 and granted a stay of execution until 22.6.01.

Gatsios Holdings Pty Limited appealed to the NSW Court of Appeal which, after hearing the matter, dismissed the appeal.

In April 2002 Gatsios Holdings Pty Limited then made an application for special leave to the High Court. This was heard on 5.11.02 and the application refused. The assets of the trusts have now been sold. The liquidator will shortly be calling for proofs of debts.

Giraffe World Australia, ss. 52, 57, 61. Alleged referral selling and pyramid selling.

Proceedings instituted on 6.5.98. Undertakings given by Giraffe World on 23.4.99 not to represent that the 'negative ion' mat it marketed produced negative ions, relieved health ailments or promoted health. On 29.6.99 the court found that Giraffe World had breached that undertaking. 26.8.99 Lindgren J found in the Federal Court that Giraffe World Australia Pty Ltd (in liquidation) had engaged in misleading or deceptive conduct, promoted a pyramid selling scheme and engaged in referral selling. Lindgren J also found that Mr Akihiko Misuma, founder and director of Giraffe World and Mr Robin Han, its president and chief executive officer until November 1998, were knowingly concerned in, and a party to, the contraventions by Giraffe World.

In November 1999 the Commission commenced a representative action under the Act on behalf of those persons who suffered a loss as a result of the contravening conduct of Giraffe World and its representatives. The representative action was adjourned in February 2000 pending the outcome of the liquidator's recovery action against the directors.

The Australasian Institute, ss. 52, 53(c), 55A. Alleged misleading representations in relation to the promotion and teaching of internet-delivered degrees.

Proceedings instituted on 21.5.99. On 27.5.99 the Australasian Institute undertook, for the present, to stop promoting the Global Master of Business Administration degree, and to provide the Commission with the names and addresses of students currently enrolled in the course. On 18.6.99 court ordered that mediation take place between the parties. Mediation took place on 19.10.99 and short minutes were agreed to settle the matter. They provided for declarations that the Australasian Institute had engaged in conduct in breach of ss. 52, 53(c) and 55A of the Act and orders that the institute display a corrective notice on its website for six months, provide refunds to certain students and contribute \$24 000 to the Commission's costs. On 15.3.01 a liquidator of the company was appointed.

Pacific Dunlop Limited (PDL), ss. 52, 75AD. Alleged misleading or deceptive conduct, liability for defective goods causing injuries—loss by injured individual.

Proceedings instituted on 21.1.00. The proceedings were initially brought under the representative action and product liability provisions of the Act. The Commission sought compensation for a consumer who had allegedly developed a serious form of latex (rubber) allergy through the frequent and consistent use of PDL's Ansell brand of household rubber gloves. On 18.6.01 the Federal Court granted leave for the Commission to amend its current application and amended statement of claim to include an action under the misleading or deceptive provisions of the Act. In late December 2002 the consumer on whose behalf the Commission had taken representative action under the product liability provisions of the Act accepted a private settlement of her compensation claim with PDL. The Commission's action under s. 52 of the Act is still proceeding. A trial date is yet to be set.

Emerald Ocean Distributors Pty Ltd, Slendertone Health and Beauty Pty Ltd, ss. 51A, 52, 53(c). Alleged false and misleading representations by a firm about the benefits of electronic muscle stimulation products.

Proceedings instituted on 19.7.00. A directions hearing was held on 18.12.01. Leave was granted to the respondents to join the parent company, Bio Medical Research Ltd located in Ireland, as a cross respondent to the action and to serve notice outside of Australia and in Ireland. On 4.4.02 Nicholson J ruled that the cross claim issue was to be heard at the trial for the main action. The trial commenced on 22.7.02 and the matter has been partly heard. A directions hearing was held on 7.11.02 with arguments put forward on the admissibility of the respondent's expert and lay witnesses.

Justice Nicholson provided a ruling on these issues on 4.2.03, allowing most of the Commission's objections to the respondent's lay witnesses to stand, but allowed the respondent's expert witnesses to give evidence.

The trial recommenced on 11–14.3.03 but was not completed. It will recommence on 19–20.6.03 and 26–27.6.03.

Info4pc.com Pty Ltd, ss. 52, 56, 58. Alleged misleading or deceptive conduct, bait advertising and accepting payment not intending to supply.

Proceedings instituted on 23.1.01 when the Commission asked for an interim injunction in the Federal Court, Adelaide. A hearing on 24.1.01 removed the matter to the WA Federal Court. An ex parte interim injunction restrains the company from, among other things, advertising and accepting orders for computers and/or upgrades, and freezes the company's business bank account.

Two motions for contempt of court dated 31.1.01 and 7.5.01 were heard and on 31.7.02 Info4pc and director Mr James Rae were fined a total of \$14 000 and ordered to pay costs. Procedural orders regarding discovery and other matters were made on 2.4.03. The matter is continuing.

Medical Benefits Fund of Australia Ltd (MBF) and John Bevins Pty Ltd, ss. 12DA, 12DB, 12DF of the ASIC Act. Alleged misleading or deceptive conduct.²

Proceedings were instituted on 8.2.01 in the Federal Court, Sydney, concerning print and television advertisements containing pregnancy-related images. It was also alleged that John Bevins Pty Ltd, an advertising agency, was knowingly concerned in the alleged breaches.

The Commission alleged that fine print in the advertisements stating that the 12-month waiting period for pregnancy-related services would not be waived, were inadequate and unlikely to come to the attention of consumers.

Hill J handed down his decision on 9.9.02 making an order that the respondents pay the Commission's costs and indicating that he proposed to make orders that MBF undertake corrective advertising on television and in newspapers because the original television and billboard advertisements were misleading. The matter was stood over to 20.9.02 to hear submissions from the parties as to the form of orders to be made. Following those submissions the Federal Court made orders for corrective advertising and this decision was appealed by MBF. The appeal was heard on 12.5.03 and the Full Federal Court reserved its decision.

² Proceedings were instituted under ss. 12DA, 12DB(1)(c), 12DB(1)(e), 12DB(1)(g), 12DF of the ASIC Act as opposed to the Trade Practices Act. Health insurance as it falls within the definition of a financial product is regulated through the ASIC Act. However, ASIC has, since December 1998, formally delegated the regulation of all consumer protection aspects of health insurance to the ACCC through the use of nominated ACCC officers as delegates.

John Bevins Pty Ltd, ss. 12DA, 12DB, 12DF of the ASIC Act. Alleged misleading or deceptive conduct.³

Proceedings instituted on 5.2.01 with the MBF matter above. The Federal Court found that John Bevins Pty Ltd, MBF's advertising agent, was knowingly concerned in the alleged contraventions by MBF. This aspect of the case was also appealed and heard with the MBF proceedings on 13.5.03. The Full Federal Court similarly reserved its decision.

Signature Security Group Pty Limited, ss. 52, 53C, 53(e), 53(d), 53(g). Alleged misleading or deceptive conduct, cash prices to be stated in certain circumstances, false or misleading representations, alleged breach of s. 87B undertakings.

Proceedings instituted on 19.3.01. The Commission is seeking court orders including injunctions restraining Signature from making similar misrepresentations in the future; and declarations that Signature has contravened the relevant provisions of the Act.

Justice Stone has found that Signature has breached ss. 52, 53(e), 53(d), 53C and 87B(4). The Commission is currently awaiting final orders in this matter.

Multigroup Distribution Services Pty Ltd & ors, ss. 51A, 52. Alleged representations as to future matters, false or misleading conduct.

Proceedings instituted on 11.7.01. Individuals alleged to be knowingly concerned in the conduct are Mr John O'Neile and Mr Malcolm Roberts.

The Commission alleges that between January and September 1999, Multigroup Distribution Services Pty Ltd misled or deceived, or were likely to mislead or deceive Mr Wayne Parker, a director of Parker Freight Express Pty Ltd about the provision of a transport contract in North Queensland to Parker Freight Express Pty Ltd.

³ Proceedings were instituted under ss. 12DA, 12DB(1)(c), 12DB(1)(e), 12DB(1)(g), 12DF of the ASIC Act as opposed to the Trade Practices Act. Health insurance as it falls within the definition of a financial product is regulated through the ASIC Act. However, ASIC has, since December 1998, formally delegated the regulation of all consumer protection aspects of health insurance to the Commission through the use of nominated Commission officers as delegates.

The Commission is seeking declarations, injunctions, compensation for Parker Freight Express, orders to implement a trade practices compliance program and costs.

The trial is expected to be held in the second half of 2003.

Berri Limited, ss. 52, 53(a), 53(eb), 55. Alleged misleading country of origin claims.

Proceedings were instituted on 13.8.01. It is alleged that between March 1999 and June 2000 Berri supplied Coles Supermarkets Australia Pty Ltd with Farmland brand orange juice concentrate that was labelled 'Made in Australia from Australian Fruit Juice'. It is alleged that the product contained imported juice.

The labelling on the Farmland brand orange juice concentrate product was changed around June 2000 to 'Made from a blend of quality Australian and imported fruit juices depending on seasonal availability'. It is alleged this and similar labelling, which has also appeared at various times on apple and other juice varieties sold under the Farmland, Just Juice and Sunburst brands was misleading because Berri failed to use so far as available a majority of Australian produce in these products. It is alleged that in some instances several of the products contained no Australian juice.

The Commission instituted further proceedings against Berri on 14.12.01 alleging the use of a seasonal qualifier on its pineapple juice products was misleading.

The two proceedings have now been consolidated and the Commission is seeking declarations from the court that the labelling was misleading and injunctions restraining Berri from making similar representations in the future. It is also seeking court orders requiring Berri to publish corrective advertisements in national daily newspapers informing consumers of the misleading conduct; and requiring Berri to implement a corporate compliance program.

The matter is awaiting a trial date later this year.

World Netsafe, Contempt proceedings.

On 1.11.01 the Commission instituted contempt proceedings against World Netsafe Pty Ltd and its sole director, Terence Butler. Spender J of the Federal Court, Brisbane, made extensive court orders on 8.12.02 regarding the ATTM Card Scheme which was promoted and marketed by World Netsafe and Mr Butler.

Justice Spender found that World Netsafe and Mr Butler had breached the Trade Practices Act including ss. 52, 53(aa), 53(c), 53(d), 57, 58, 59 and 61. An urgent ex parte application was heard on 1.11.01 and Spender J ordered that until Friday, 2.11.01 Mr Butler was to be restrained from leaving Australia, was not to approach within 500 metres of any airport or port, and was to surrender all passports held by him to the Registrar of the Federal Court by 2.11.01.

On 2.11.01 consent orders were made on the basis of the following undertakings by Mr Butler, that he:

- would not to leave Australia without first receiving the Commission's written consent
- would deliver all of his passports to the Registrar of the Federal Court who would hold it or them unless authorised in writing by the Commission to release it or them to Mr Butler
- would not, before 9.11.01 sell or agree to sell his property situated at Brookfield, Brisbane.

On 9.11.01 through his legal representatives, Mr Butler undertook not to sell, dispose or further encumber or otherwise deal with his interest in his Brookfield property without first giving the Commission five business days written notice of his intention to do so. Spender J also ordered by consent of all parties that Mr Butler:

- complete a statement of the financial position of World Netsafe and a personal statement of his own financial position by 26.11.01
- deliver to the Registry of the Federal Court a list of documents on the financial position of him and the company on or before 26.11.01
- attend before the Registrar of the Federal Court to give information and answer questions about his personal property and the property of World Netsafe on a date to be notified by the Registrar.

Justice Spender heard the contempt trial on various days in April and May 2002 and delivered his judgment on 6.3.03. Justice Spender found two counts of contempt against Mr Butler relating to one of the World Netsafe websites and the lack of provision of information to the Commission in accordance with the substantive orders of 8.12.00. On 23.4.03 Justice Spender heard submissions relating to penalty and costs arising from the contempt judgment. The Commission awaits Justice Spender's decision on these issues.

NRMA Health Pty Ltd trading as SGIC Health and SGIO Health, NRMA Insurance Ltd and Saatchi & Saatchi Australia Pty Ltd, ss. 12DA, 12DB, 12DF of the ASIC Act. Alleged misleading or deceptive conduct.⁴

Proceedings instituted on 5.11.01 against NRMA Health Pty Ltd, NRMA Insurance Limited and Saatchi & Saatchi Australia Pty Ltd alleging misleading and deceptive advertising of health insurance products.

The Commission alleged that the companies used print advertisements that depicted a woman nursing a new born baby, made representations guaranteeing 'free delivery' 'no matter how advanced your pregnancy is' to entice consumers to transfer or join their health insurance funds. The Commission sought court orders including declarations that the companies contravened the relevant provisions of the *Australian Securities and Investments Commission Act 1989*.

On 4.7.02 the Federal Court made orders by consent for NRMA Health Pty Ltd and NRMA Insurance Ltd. The orders included declarations that NRMA Health breached the relevant provisions of the ASIC Act, a requirement that NRMA Health inform consumers of the misleading conduct, waiver of waiting periods for those who were misled and the availability of refunds for excesses and copayments.

Saatchi & Saatchi Australia Pty Ltd, ss. 12DA, 12DB, 12DF of the ASIC Act. Alleged misleading or deceptive conduct.⁵

⁴ Proceedings were instituted under ss. 12DA, 12DB(1)(c), 12DB(1)(e), 12DB(1)(g), 12DF of the ASIC Act as opposed to the Trade Practices Act. Health insurance as it falls within the definition of a financial product is regulated through the ASIC Act. However, since December 1998 ASIC has formally delegated the regulation of all consumer protection aspects of health insurance to the ACCC through the use of nominated ACCC officers as delegates.

⁵ Proceedings were instituted under ss. 12DA, 12DB(1)(c), 12DB(1)(e), 12DB(1)(g), 12DF of the ASIC Act as opposed to the Trade Practices Act. Health insurance as it falls within the definition of a financial product is regulated through the ASIC Act. However, since December 1998 ASIC has formally delegated the regulation of all consumer protection aspects of health insurance to the Commission through the use of nominated Commission officers as delegates.

The ACCC alleged that Saatchi & Saatchi, NRMA's advertising agency, was involved in the contraventions outlined in the matter above and they were joined to the action as primary contraveners as opposed to being knowingly concerned. On 3.10.02 Jacobsen J dismissed the Commission's application as it related to the involvement of Saatchi & Saatchi.

The Commission lodged an appeal in the Full Federal Court that was heard on 13.5.03. The decision was reserved.

Oceana Commercial Pty Ltd & ors, ss. 51A, 51AA, 51AC, 52, 53(a), 53A, 53(c), 53(e). Alleged representations as to future events without reasonable grounds, unconscionable conduct, misleading or deceptive conduct, misleading representations about the standard, quality, value, grade, composition, style, model, or history of goods or services, false or misleading representations in relation to the sale of land, misrepresentations about the performance characteristics of goods, false or misleading representations about the price of goods and services.

Proceedings instituted on 14.11.01 in the Federal Court, Brisbane, against the following respondents, alleging they had been involved in two-tier marketing on the Gold Coast:

- marketer: Oceana Commercial Pty Ltd (at the relevant time named Coral Reef Group Pty Ltd) and its director Christopher Bilborough
- finance consultant: Markfair Pty Ltd (at the relevant time trading as Investlend (Aust)), its manager Dudley James Quinlivan and alleged agent, Shane Andrews
- developer: Advanced Commercial Developments Pty Ltd (at the relevant time named Redwind Pty Ltd) and its directors Dean Cornish and John Grounds
- the Commonwealth Bank of Australia
- lawyers: Gregory Pointon and Rodney Johanson.

The Commission alleges that Oceana Commercial entered into a marketing arrangement with a developer, Advanced Commercial Developments Pty Ltd, for a unit complex on the Gold Coast and then engaged National Asset Planning Corporation (NAPC) (in liquidation) to use two-tier marketing to sell the units. Alleged agents of NAPC Michael Byrom and Peter Eggenhuizen have also been joined in the proceedings.

Solicitors Gregory Pointon from Perrin Pointon Solicitors (who acted for the purchasers) and Rodney Johanson from Short Punch & Greatorix

(who acted for the developer) have also been joined in this action. It is alleged that both Mr Pointon and Mr Johanson, when acting for purchasers who had been referred to their firms by NAPC, failed to tell their clients of the marketing fees and inflated prices. It is further alleged that Mr Pointon did this when acting for a couple from Cairns.

The Commission is seeking court orders including compensation for the purchasers, findings of fact, a declaration that the parties have breached the relevant provisions of the Act, restraining injunctions, implementation by the parties of a trade practices compliance program, and costs.

Ten directions hearings have been held with the first on 3.12.01 and the most recent on 19.12.02. The trial in the matter was heard from 10.3.03 to 11.4.03 before Justice Keifel in the Federal Court, Brisbane. The remainder of the trial will be heard from 4-19.6.03 with closing submissions in the matter due from 8-10.7.03.

Cadbury Schweppes Pty Ltd, ss. 52, 53(a), 55. Alleged misleading labels on cordial products.

Proceedings instituted 22.3.02 with the Commission seeking declarations from the court that labelling breached the relevant provisions of the Act. It is also seeking an injunction restraining Cadbury Schweppes from supplying these and other drink products labelled with pictures of real fruit when such products are not made from and/or do not contain the fruit pictured. And it is seeking court orders requiring Cadbury Schweppes to issue instore public disclosure notices and corrective advertising in newspapers and to implement a corporate compliance program.

The matter has been listed for trial on 18 and 19.6.03.

IT&T AG, ss. 52, 55A, 64. Alleged misleading or deceptive conduct, certain misleading conduct in relation to services, assertion of right to payment for unsolicited goods or services or for making entry in directory.

On 28.3.02 the Commission instituted proceedings in the Federal Court, Perth, against Swiss-based company, IT&T AG, alleging it engaged in misleading and deceptive conduct in relation to an international fax directory operated by the company.

On 2.5.02 an *ex parte* notice of motion filed by the Commission was heard by Justice Nicholson who ordered that leave be granted to enable service out of jurisdiction. Service of statement of claim and application has now been effected. A directions hearing has been listed for 10.6.03.

Remedies sought by the Commission include declarations, injunctions, corrective notices, refunds, a TPA compliance program and costs.

Allegations made by the Commission are that from May 2001 until about March 2002 IT&T AG sent unsolicited documents by mail from Switzerland to Australian business consumers about the IT&T International Fax Directory which is published on the Internet and available on CD-ROM from IT&T AG in Switzerland.

Remedies sought by the Commission include declarations, injunctions, corrective notices, refunds, TPA compliance program and costs.

Advanced Medical Institute Pty Ltd (AMI), ss. 52, 53(a) and/or 53(aa), 53(c), 53(g), 55 and/or 55A. Alleged misleading or deceptive conduct, misrepresentations about goods and/or services being of a particular standard or quality, about the performance characteristics, uses or benefits, about the existence of a guarantee and about the nature, characteristics and suitability of treatments.

Proceedings instituted 19.4.02 in the Federal Court, Sydney, against Advanced Medical Institute Pty Ltd (AMI) and its Managing Director, Jacov Vaisman.

The Commission is alleging that some of AMI's representations are likely to have misled prospective patients about treatments offered by AMI for impotency and premature ejaculation.

The Commission is seeking court orders including declarations, injunctions, corrective advertisements, refunds and community service orders.

It is also seeking orders that AMI disclose details of the failure rates and contraindications of all forms of treatment to all future or prospective patients, prior to those patients committing to receive any treatment at AMI clinics, implementation of a trade practices compliance program and costs.

A further direction was held on 9.5.03 at which the court ordered the respondents to file and serve their affidavits, including any expert evidence and any evidence by doctors contracted to AMI, on or before 23.6.03. A further directions hearing is scheduled for 27.6.03. A trial date of 1.12.03 is set.

Danoz Direct Pty Ltd, ss. 52, 53(c), 53(e). Alleged misleading or deceptive conduct, false or misleading representations, performance characteristics of goods.

Proceedings instituted 3.5.02. The Commission seeks to prevent Danoz from representing that a health and fitness industry product, the Abtronic,

has performance characteristics, uses or benefits including that it can flatten your stomach 'once and for all'; that you just sit, relax and watch your 'abs' tighten, your 'love handles' disappear and your thighs and bottom firm up—with no sweating involved; and that you can get the results of up to 600 sit-ups in just 10 minutes without any effort.

The trial in this matter, heard before Justice Dowsett, started on 19.3.03 and concluded on 2.4.03. Judgment has been reserved.

Voyages Hotels and Resorts Pty Ltd, s. 52. Alleged misleading or deceptive conduct.

Proceedings instituted 18.7.02 with the Commission alleging misleading and deceptive advertising for tours to Aboriginal land near Uluru.

The Commission is seeking interim injunctions, permanent injunctions, the publication of public notices, declarations, costs and a trade practices compliance program.

A directions hearing is listed for 4.2.03.

The South Australian Olive Corporation Pty Ltd & ors, ss. 52, 53(a), 53(eb) and 55. Alleged misleading country of origin claims by the producers and marketers of Viva brand olive oils.

Proceedings instituted 15.10.02 in the Federal Court, Adelaide, against The South Australian Olive Corporation Pty Ltd, Inglewood Olive Processors Ltd, Mark Sybert Troy, a director of The South Australian Olive Corporation Pty Ltd and James Smyth, the general manager of The South Australian Olive Corporation. A directions hearing was held on 4.11.02. Proceedings were discontinued against James Smyth at that time on the basis that Smyth was not knowingly concerned in the conduct.

The Commission alleges that between late 1998 and mid 2002, The South Australian Olive Corporation supplied Viva Early Harvest Extra Virgin Olive Oil and Viva Late Harvest Extra Virgin Olive Oil with labels containing a prominent representation that the oils were 'Australian' to major supermarket chains. It is alleged that the oils contained a proportion of imported extra virgin olive oil. The inclusion of the imported olive oil was not disclosed anywhere on the product labelling. The Commission alleges that manner in which the word 'Australian' was used on the labelling would be likely to mislead a consumer into believing that the oils were a product of Australia.

The Commission is seeking declarations that The South Australian Olive Corporation and Inglewood Olive Processors breached the relevant provisions of

the Act; declarations that Mark Troy was knowingly concerned in the conduct; injunctions restraining The South Australian Olive Corporation and Inglewood Olive Processors from making similar representations in the future; an injunction restraining Mark Troy from making similar representations in the future; an order requiring The South Australian Olive Corporation and Inglewood Olive Processors to implement a trade practices compliance program; an order for corrective advertising and an order for costs.

The matter is listed for a hearing date to be set in late May/early June 2003.

Commonwealth Bank of Australia, s. 52. Alleged misleading or deceptive conduct.

Proceedings instituted 25.10.02 with the Commission alleging false, misleading or deceptive advertising in one of its home loan campaigns, the Cricket Home Loan Campaign which ran from 22.11.01 to 27.1.02 as part of the bank's 'No Regrets' themed advertising.

The Commission is seeking court orders including declarations, injunctions, refunds, orders for corrective advertising and costs.

Directions hearings were held on 24.10.02 and 12.12.02. A trial date was set for 26.5.03.

Harvey Norman Holdings Pty Ltd, ss. 52, 56. Alleged misleading or deceptive conduct, bait advertising.

Proceedings instituted on 7.11.02 against three companies in the Harvey Norman group.

The Commission also instituted proceedings against two Harvey Norman corporate group individuals, Mr John Slack-Smith and Mr Paul D'Ambra and 15 Harvey Norman franchisees.

It is alleged that before the introduction of the Goods and Services Tax in June 2000, national advertising was conducted for Harvey Norman Computers and Communications stores which featured a promotion for GST-related software, Quicken Quickbooks, for \$199 with a bonus software bundle valued at more than \$900.

The Commission alleged the Harvey Norman Quicken Quickbooks promotion was advertised when the parties were aware that quantities of the bonus software were insufficient to meet consumer demand.

The Commission further alleged that the catalogue advertising misled consumers about the eligibility for taxation benefits associated with the purchase of Quicken Quickbooks software and digital cameras before the introduction of the GST.

The Commission is seeking declarations, injunctions, corrective public notice, findings of fact and an independent audit of the companies' trade practices compliance program.

Investigation of this matter began in July 2000 but was delayed as a result of other court proceedings during the process of investigation. The Commission also took action to have five franchisee companies reinstated that were voluntarily de-registered during the investigation process.

A further directions hearing is listed for 27.6.03.

Mr David Francis, ss. 52, 53 and 55. Alleged misleading or deceptive conduct in the promotion of certain products which were represented as assisting in weight loss.

Civil proceedings instituted in the Federal Court, Melbourne, on 31.10.02. The Commission is seeking declarations that Mr Francis breached and was knowingly concerned in contraventions of the relevant provisions of the Act, injunctions and costs. Directions hearings were held on 21.11.02 and 31.3.03. An application for final orders to be made in the proceedings by consent of the parties was heard by the court on 6.5.03. The Commission is waiting for the court's decision.

Pest Free Australia Pty Ltd, ss. 52, 51A, 53(c). Alleged misleading or deceptive conduct, representations as to future matters, misrepresentations that goods or services have sponsorship, approval, performance characteristics, accessories, uses or benefits they do not have.

Proceedings were instituted on 14.11.02 against Pest Free Australia Pty Ltd, a company that supplies a device that claims to rid premises of rats, cockroaches and other pests.

The Commission alleged that Pest Free made false and misleading representations about the performance characteristics of its 'Plug In Pest Free' electronic device in various television advertisements, newspaper advertisements, on its website and in various brochures and promotional material.

The Commission sought declarations, corrective advertisements, injunctions, refunds to consumers, removal of the products from sale and costs.

A directions hearing was held on 12.12.02. Next directions hearing is set for 27.6.03.

Sydney Opera House, ss. 52, 53(c). Alleged misleading or deceptive conduct.

Proceedings instituted on 3.10.02 against Mr Richard Chen, the operator of a website that allegedly fraudulently mirrored the Sydney Opera House official website.

The website (www.sydneyopera.org) allegedly purported to be the official booking site of the Sydney Opera House. The site is affiliated with other sites including www.witestar.com, www.worldsboxoffice.com and www.scholarscircle.com, all of which allegedly claim to be booking sites for various entertainment venues worldwide.

The Commission alleged that several consumers from the United Kingdom and Europe have attempted to buy tickets through the imitation sites, and while their credit cards have been charged for tickets, they have either been overcharged or have not received them.

The Commission alleged Mr Chen, a resident of New York, operates the site from US-based servers. He has not, to date, responded to the Commission's proceedings.

The Commission sought to have the offending sites removed and had obtained interim court orders. The temporary orders also prohibit Mr Chen from creating, operating or maintaining similar sites. The next directions hearing is set down for 25.6.03.

National Telecoms Group Pty Ltd, ss. 52 and 53. Alleged misleading or deceptive conduct, false or misleading representations.

Proceedings instituted on 13.2.03 in the Federal Court, Melbourne.

The Commission has alleged that NTG, and several of its subsidiaries, supply telephony packages, often marketed under the name Synergy, to small and medium-sized businesses. These telephony packages allegedly consist of a lease on a new phone system and involve the transferring of the customer's fixed line telephony services to Direct Telecoms, a wholly owned subsidiary of NTG. Under these NTG telephony packages, the Commission alleges a customer pays rent for a new phone system and may also receive a rebate on their telephone bill.

The Commission alleges that, in the course of marketing these telephony packages, NTG and its agents, made representations to customers that:

- they would pay no more, or pay only marginally more, than they were currently paying for their telephony services, if they signed up to an NTG package
- they would receive a free phone system if they signed up to the NTG package

- the call rates for the telephony services provided in the NTG package would be the same or cheaper than the call rates that customer paid to their existing telephony provider.

The Commission is seeking court orders including declarations; injunctions restraining NTG from engaging in the same conduct in the future; the implementation of a trade practices compliance program and an education and training program for its promoters, marketers and sellers of the NTG package; corrective advertising and costs.

On 19.3.03 Justice Weinberg made orders setting out particular documents for the parties to file with the court to progress the matter.

Will Writers Guild Pty Ltd, ss. 51AD, 52, 53(g). Alleged failure to comply with mandatory franchising code of conduct, false or misleading representations.

Civil proceedings instituted on 26.3.01 in the Federal Court, Hobart, against WWG and its director, Sidney Murray. The proceedings were stayed on 18.10.01 pending the outcome of criminal proceedings instituted by the Commission against the same parties on 26.9.01 (judgment given 11.10.02—all charges proved against both defendants. The court subsequently imposed fines totalling \$105 000, ordered permanent injunctions and awarded damages totalling \$230 000).

The civil matter recommenced following the conclusion of the criminal matter. In the civil matter, the respondents have admitted to having breached the mandatory Franchising Code of Conduct and of having made misrepresentations to franchisees regarding various aspects of the will writing business. The court ordered the imposition of permanent injunctions and the issue of the quantum of damages will be subject to a separate hearing in October 2003.

Product safety (Part V)

BMW (Australia) Limited, s. 65C. Product safety standards.

Proceedings instituted 28.10.02 regarding the safety warning carried on vehicle jacks supplied with BMW vehicles and in the vehicle owner's manual on safe usage instructions for the jack.

The Commission is seeking a finding of facts, a declaration that BMW has contravened the Act, an injunction, orders for a recall program and public notices, an order that BMW have its trade practices compliance program independently audited and reported on and costs.

A directions hearing was held on 13.12.02 at which time the interlocutory timetable was set down. A further directions hearing is listed for 21.3.03.

Trans Oriental Import and Export Pty Ltd, ss. 52, 53(a), 53(c), 55, 65C(1)(b). Alleged breach of temporary ban on supply and sale of Mini-cup jellies containing konjac.

Proceedings instituted in the Federal Court, Perth, against Trans Oriental Import & Export Pty Ltd (Trans) and one of its directors, Mr Thai Tran alleging supply of mini-cup jellies containing the ingredient konjac (otherwise known as 'conjac,' 'glucomannan,' 'konnyaku,' 'konjonac,' 'taro powder' and 'yam flour'). The product was declared unsafe goods on 21.8.02.

On 14.5.03, in orders made by consent, Justice Carr declared that the company and Mr Tran had breached ss. 52, 55 and 65C(1)(b) of the Act by supplying the banned mini-cup jellies, and making representations that they were safe to eat when in fact they were declared dangerous and unsafe under notices published under both state and federal legislation.

Justice Carr also made orders by consent that included declarations, injunctions, recall and corrective action, retail attendance, corrective notice and compliance training.

Adjudication

The following authorisation applications and notifications are under consideration by the Commission. New authorisation and notification matters are discussed in the Adjudication chapter.

Authorisation applications under consideration

The Showmen's Guild of Australia (A90729) Application for authorisation of the guild's proposed code of conduct, rules and collective bargaining for sideshow entertainment at agricultural shows.

20.12.01 Draft determination issued.

15.4.02 Application amended. Second draft determination required.

9.4.03 Second draft determination issued.

NSW Department of Health (A90754–5) Authorisation is sought for the exclusive supply of pathology services to private in-patients in public hospitals by public pathologists in NSW.

21.10.02 Draft determination issued.

Royal Australasian College of Surgeons (A90765) seeks authorisation for its processes in:

- selecting, training and examining basic surgical trainees and advanced surgical trainees in each of the nine specialties in which it conducts training
- accrediting hospitals for basic surgical training and hospital training posts for advanced surgical training
- assessing the qualifications of surgeons trained overseas.

4.5.01 Interim authorisation granted.

1.11.01 Interim authorisation amended.

6.2.03 Draft determination issued.

18.3.03 Pre-determination conference held.

Refrigerant Reclaim Australia (A90854) on allowing a refrigerant gas recovery program to be extended to cover synthetic greenhouse gases.

27.2.03 Draft determination issued.

11.4.03 Pre-determination conference held.

Queensland Newsagents Federation Ltd (QNF), Australian Newsagents Federation (ANF) (A90804) QNF/ANF seek authorisation to collectively represent newsagent members in their negotiations with suppliers nationally.

21.11.01 Interim authorisation denied.

29.4.02 Amended application.

2.9.02 Further amendment to application.

CSR Limited (A90808) Collective negotiations of owner/driver contracts in Queensland.

7.11.01 Interim authorisation granted.

6.11.02 Draft determination issued.

Drycleaning Institute of Australia (A90816–7) Restriction of the sale of perchloroethylene solvent to accredited drycleaners only.

19.3.03 Draft determination issued.

Recruitment & Consulting Services Association Ltd (A90829) Application for authorisation of code of professional conduct for industry members who provide recruitment, consulting and on-hire services.

12.3.03 Draft determination issued.

Air New Zealand on behalf of Star Alliance (A30209–10) Joint offers of discounted fares and other benefits to corporate customers by Star Alliance member airlines through the Star Joint Corporate Agreement.

22.5.02 Interim authorisation denied.

Air New Zealand on behalf of Star Alliance (A30211–3) Joint offers of discounted fares and other benefits to convention delegates and organisers by Star Alliance member airlines through the Star Alliance Conventions Plus Program.

22.5.02 Interim authorisation denied.

Australian Hotels Association (NSW) (A90837) Application for authorising collective negotiations with TAB Ltd provision of PUBTAB and SKYCHANNEL to AHA (NSW) members.

26.3.03 Draft determination issued.

Medicines Australia (CA90779 and A90780) Application for revocation and substitution of an authorisation for a code of conduct for the pharmaceutical industry.

Investment & Financial Services Association (A90857 and A90869) Application for revocation and substitution seeking re-authorisation of clauses 10.1 and 10.3 of its Standard No 11 Genetic Testing Policy.

12.12.02 Interim authorisation granted.

Australasian Institute of Mining & Metallurgy lodged an application for revocation and substitution seeking re-authorisation of its charter, by-laws, code of ethics, code for consultants, fee guidelines, JORC and VALMIN codes.

13.3.02 Draft determination issued—matter suspended while institute reviews its charter, by-laws etc.

Agsafe Limited (A90680 and A90681) application for minor variation.

Agsafe Limited (A30194) application for revocation and substitution of existing authorisation of the drummuster program which authorises a scheme for the collection and recycling of used agricultural and veterinary chemical containers.

Myer Stores Limited (A40082) Agreements with concession businesses to participate in Myer Grace Bros. discount promotions.

09.10.02 Interim authorisation granted.

17.4.03 Draft determination issued.

Golden Casket Agents Association Ltd

(A90853) Seek authorisation to conduct negotiations on behalf of its members, with Golden Casket Corporation Ltd in Queensland.

28.4.03 Draft determination issued.

Sisters of Charity Health Service Limited

(A30216 and A30219) Joint negotiation of Hospital Purchaser Provider Agreements (HPPA) with health funds and joint negotiation of purchasing arrangements with suppliers.

Allianz Aust Insurance, QBE Insurance Aust, NRMA Insurance (A30217–8) Provision of public liability insurance for not-for-profit organisations—pool arrangements.

28.4.03 Draft determination issued.

International Air Transport Association

(A90855) Revocation and substitution of A90435.

Qantas Airways and Air New Zealand

(A30220–2) Acquisition by Qantas of ordinary shares comprising up to 22.5 per cent voting equity interest in Air New Zealand and collaborative arrangements between the parties.

10.4.03 Draft determination issued.

Qantas Airways Limited and Air New Zealand Limited

(A90862–3) Cooperation agreement—pricing and scheduling of passenger and freight services.

10.4.03 Draft determination issued.

Australian Self-Medication Industry (A30223)

Code of conduct for prevention of the backyard manufacture of amphetamines.

13.2.03 Interim authorisation granted.

Australian Stock Exchange (A90458)

Application for revocation of current authorisation of articles of association concerning membership and authorisation of business rules.

Australia and New Zealand Banking Group and others

(A30224–25) Application to reduce EFTPOS interchange fees to zero.

RepcO Limited (A90870) Agreements affecting competition. Application for authorisation for supply of motor vehicle parts and accessories.

19.3.03 Interim authorisation granted.

23.4.03 Draft determination issued.

Australian Payments Clearing Association

(A90617–19) Application for minor variation including proposed amendments to the High Value Clearing System Regulations and Procedures establishing new failure to settle rules.

Australian Payments Clearing Association

(A30176–7 and A90620) Application for revocation and substitution of authorisations about the rules governing the consumer electronic clearing system (CECS).

Notifications under consideration

Nationwide News Pty Limited (N40433–5)

Territorial distribution agreement—setting maximum price for home delivery—retail agency agreements (third line forcing).

AGL Retail Energy Limited, ACTEW Retail, AGL ACT Retail Investments Pty Ltd, AGL Electricity Limited, AGL Energy Sales & Marketing Limited, AGL South Australia, Dingo Blue

(N30878–83) Offering discounted gas, electricity, ancillary or telecommunications services on condition that customers also acquire one or more additional services (third line forcing).

Swinburne University of Technology (N40466)

Offer of a Bachelor of Technology and a Diploma of Technology to students who fulfil the requisite entry requirements (third line forcing).

Origin Energy Electricity Limited (N40470)

Offer of rewards to Origin Energy Vic p/l (gas retailer) including reduction in gas bills (third line forcing).

The John James Memorial Hospital Limited

(N91041) Offer of VMO status and allocation of theatre times to take account of whether a specialist is a member of John James Memorial Hospital.

CNW Franchising Pty Ltd (N31223)

in relation to franchisees acquiring electrical products from preferred suppliers through CNW Pty Ltd.

Caltex Australia Petroleum Pty Ltd (N31222)

in relation to the requirement that franchised sites stock products distributed by MQF Pty Ltd.

Citygold Investments Pty Ltd (N70358)

in relation to the Moreton Bay Court Perth residential housing development nominated builder Pindan Homes.

Computershare Limited

proposing to offer a discount if purchaser acquires products or services

from another company from within the Computershare group.

De Costi Seafoods (Franchises) Pty Ltd (N91088) in relation to an arrangement whereby franchisees will be required to buy seafood and certain associated products from nominated suppliers.

Diners Club Pty Limited (N91093) in relation to member discounts when a member acquires goods or services from participating retailers.

Equity Margins Limited (N40558) in relation to conditional Margin Loans Options Brokerage Services by MLEA.

Honda Australia Motorcycle and Power Equipment Pty Ltd (N40557) in relation to an agreement for Australian dealers not to deal in copy products.

Integral Energy Australia in relation to a discount on Energy Supply Charge to businesses that are members of participating businesses associations.

MLC Limited Customer Service Leasing Limited (N40561, N40562) in relation to supply of products on condition that the purchaser acquires one or more products from National Australia Bank.

Mobil Littlehampton in relation to discounted fuel with proof of purchase from Coles and Bilo.

Muffin Break Pty Ltd, Jamaica Blue Pty Ltd (N91092, N91095) in relation to franchisees acquiring goods and services from approved suppliers.

Optus Mobile Pty Limited in relation to supply on condition that a consumer acquires mobile telecommunication services from Optus Mobile.

Rams Home Loans Pty Ltd proposing to waive the annual Gold and Silver MasterCard fee for RAMS Gold Home Loan customers.

Sizer Developments Pty Ltd in relation to nominated builder construction at Rockingham Road Spearwood.

Australian Liquor Marketers Pty Ltd, Australian Liquor Marketers (WA) Pty Ltd, Australian Liquor Marketers (QLD) Pty Ltd (N31180–82) concerning the supply of liquor, cigarettes and promotional and marketing support on condition that independent grocery and liquor retailers acquire membership of a specified banner group.

Rodney Wayne Pty Ltd (N91087) in relation to the proposed franchise agreement where Rodney Wayne franchisees must buy all hair products from approved suppliers.

Westpac Banking Corporation (N91094) proposing to offer the Westpac Structured Equity Solution to certain customers on condition those customers use JDV Solutions Pty Ltd as their sole sponsor for the uncertified shares.

Bayer CropScience Pty Ltd (N91091) in relation to an accreditation scheme for the installation of termite barriers Kordon PMB and Kordon TB.

Australian Competition Tribunal

Under consideration

Health Purchasing Victoria (A90811–2) Proposed calling and awarding of a tender by HPV for the exclusive acquisition of temporary agency nursing staff.

24.1.02 Interim authorisation denied.

26.6.02 Draft determination issued.

4.12.02 Final determination issued granting with conditions.

20.12.02 Appeal to the Australian Competition Tribunal.

21.7.03 Hearing scheduled.

Moomba—Adelaide pipeline: access arrangement

Epic Energy, owner of the Moomba–Adelaide pipeline, has applied for a review of ACCC's decision to draft and approve its own access arrangements.

13.11.02 Final decision issued detailing the amendments to Epic's proposed access arrangement required before it would be approved by the ACCC.

31.7.02 Final approval issued, including an access arrangement drafted and approved by the ACCC.

14.8.02 Epic applied for a review of the ACCC's decision to draft and approve its own access arrangement.

1.9.03 Hearing scheduled.

GasNet: revisions to access arrangements

GasNet, the owner of the principal transmission service network in Victoria, has applied for a review of ACCC's decision to draft and approve its own access arrangements.

13.11.02 Final decision issued detailing the amendments to GasNet's proposed access arrangement required before it would be approved by the ACCC.

17.1.03 Final approval issued, including an access arrangement drafted and approved by the ACCC.

31.1.03 GasNet applied for a review of the ACCC's decision to draft and approve own access arrangement.

13.8.03 Hearing scheduled.

Administrative Decisions (Judicial Review) Act 1977 (ADJR) Review to Federal Court

Marven Poultry Pty Ltd (A90750) ADJR appeal by VFF on grounds of natural justice due to improper exercise of Commission powers.

28.6.01 Final determination issued granting with conditions.

28.7.01 Appeal lodged.

4.3.02 Hearing (Federal Court).

27.8.02 Denied.

16.9.02 Appeal lodged.

6.3.03 Appeal heard (Full Bench—Federal Court).

Certification trade marks

Completed

Cattlecare Ltd and Flockcare Pty Ltd (CTM 835014) Compliance with livestock producers' codes of conduct and quality assurance program.

Under consideration

Australian Vine Improvement Association Inc. (CTM 720347) Certification of grapevines, and related cuttings, buds, graftings, tissue cultures and strikings.

Consorzio Per La Tutela Del Formaggio Grana Padano (CTM 732270–1) Italian cheeses.

Australian Registered Cattle Breeders Association and Beef Improvement Association of Australia Inc. (CTM 727387) Sale of beef cattle seedlot.

National Safety Council of Australia Ltd (CTM 725527) Certification of audit services of occupational health and safety activities.

Recording Industry Association of America (CTM 704384) Certification of enhanced CDs, musical sound recordings with accompanying text, graphics and audio-visual images with interactive capabilities.

Standards Association of Australia (CTM 743379) Certification of quality management systems under the 'StandardsMark'.

Tasmanian Quality Assured Inc. (CTM 795314) Quality assurance of Tasmanian agricultural, horticultural and other primary products.

Migration Institute of Australia Ltd (CTM 786309) Certification of migration advisory services.

Healthy Waterways (CTM 763115) Certification of a wide range of goods and services relating to the use of the Brisbane River and Moreton Bay waterways.

Consorzio Del Prosciutto Di Parma (CTM 815585) Certification of 'Parma' ham products.

Cornelis Johaanes & Marcella Maria De Groot (CTM 798087) Certification of installers of a patented locking function for hinged doors or windows.

Department of Agriculture, Western Australia (CTM 774429–30) Certification of food and beverage businesses involved in the production, processing, transport, storage, distribution and sale of agricultural, horticultural and forestry products.

Wireless Ethernet Compatibility Alliance Inc. (CTM 838376) Certification of Wireless Local Area Networking (WLAN) equipment as interoperable with each other.

The Institute of Inspection, Cleaning and Restoration (CTM 789517) Certification of technicians and firms within the carpet and upholstery cleaning industry.

US Environmental Protection Agency

(CTM 787534) Certification of Energy Star Program to promote the manufacturing and marketing of energy-efficient computer equipment.

Homeworker Committee Inc. (CTM 887980)

Compliance with Homeworkers' Code of Conduct.

Government of Thailand, Dept of Foreign Trade, Ministry of Commerce (CTM 891642)

Certification that rice is Thai Hom Mali Rice.

Australian Gas Association (CTM 845494–5, 845497, 845499) Compliance with safety standards for gas appliances.

Bio-dynamic Research Institute Application to amend rules of several CTMs owned by applicant.

Verbband Hannoverscher Warmblutzuchter E.V. (CTM 868690) Certification system for horses.

Australian Communications Industry Forum Limited (CTM 887036, 901898) Certification for industry compliance mark rules and code of conduct.

King Island Council (CTM 916199).

Meat and Livestock Limited (CTM 914767).

Hill and Knowlton (Australia) Pty Ltd (CTM 871540).

HACCP Australia Pty Ltd (CTM 880083).

The Association for Payroll Specialists Pty Ltd (CTM 800486) Certificate in payroll efficiency.

University of Sydney Glycemic Index Tested (CTM 912626).

Belgian State Ambao (CTM 872652) Ambao chocolate products.

Wireless Ethernet Compatibility Alliance Inc. (CTM 926160). Wi-Fi zone and design mark.

Aus-Meat Limited (CTM 872207–8).

National Association of Testing Authorities (CTM 873239) NCS International certified quality management system.

Pyrenees Vignerons Association Inc. (CTM 888055) Use of wine grapes grown in the Pyrenees region.

SmartUse Environmental Certification Pty Ltd (CTM 882082).

Benchmark Certification (Conformance) Pty Ltd (CTM 92456–8).

Cotton Australian Limited (CTM 880641)

Scottish Cashmere Club Limited (CTM 422521)

Assignment of CTM from The Scottish Cashmere Association Ltd to the Scottish Cashmere Club Limited.

Australian Diabetes Educators Association Limited (CTM 919459) in relation to accreditation.

Egyptian Ministry of Economy and Foreign Trade (CTM 871855, 875282) in relation to Egyptian Cotton.

Master Plumbers' and Mechanical Services Association of Australia (CTM 866421).

Association of Certified Turnaround Professionals Inc (CTM 890532).