

Publications

The following publications are available free from Commission offices unless otherwise indicated.

The Commission does not invoice, but publications can be purchased by sending a cheque or money order made out to the Australian Competition and Consumer Commission with your order; or by telephone order using Mastercard, Visa or Bankcard; or over the counter at Commission offices.

The prices of the Commission's publications have not increased but are now GST-inclusive.

For sales of 10 or more copies there is a 25 per cent discount. (Some of the publications listed were published by the Trade Practices Commission, the Prices Surveillance Authority or the Federal Bureau of Consumer Affairs.)

Regular publications

ACCC Journal: bi-monthly journal (\$75 annual fee, second and following subscriptions to same address \$37.50, \$25 student subscription — ID required). Six issues per year plus Index. Journal back issues \$10 each.

ACCC update: quarterly newsletter.
Issue No. 6 — E-commerce
Issue No. 7 — GST

ACCC annual report 1999–2000 (\$15)*

Other corporate publications

Making markets work: directions and priorities. October 1999*

The ACCC: role and functions. November 1999

Service charter. May 2000

*Also available on the ACCC website at <<http://www.accc.gov.au>>

Manuals

Franchising code of conduct compliance manual. August 1998 (\$50)

Best and fairest: compliance training package. January 1996 (\$100)

Guides to the legislation, ACCC procedures and industry

Legislation

Summary of the Trade Practices Act 1974. May 2000 (\$10)

Country of origin claims and the Trade Practices Act. July 2000*

Debt collection and the Trade Practices Act. June 1999 (\$10)

Access undertakings: a guide to Part IIIA of the Trade Practices Act. September 1999 (\$10)

Guide to unconscionable conduct in business transactions: a guide to sections 51AA and 51AC. October 1998 (\$10)

Guide to authorisation and notification for third line forcing conduct. February 1998 (\$10)

Guide to authorisations and notifications: a guide on provisions for exemptions from anti-competitive conduct under the Trade Practices Act. November 1995 (\$10)

Access regime: a guide to Part IIIA of the Trade Practices Act. November 1995 (\$10)

When goods are defective: a guide to the product liability provisions of the Trade Practices Act. June 1993 (\$10)

Misuse of market power: Section 46 of the Trade Practices Act, a background paper. February 1990 (photocopy only)

Procedural

Collection and use of information. October 2000 (\$10)

Section 155 of the Trade Practices Act: information-gathering powers of the ACCC in relation to its enforcement function. October 2000 (\$10)

Section 87B of the Trade Practices Act: a guideline on the ACCC's use of enforceable undertakings. August 1999 (\$10)

Merger guidelines: a guide to the Commission's administration of the merger provisions (ss. 50, 50A) of the Trade Practices Act. June 1999 (\$10)

The ACCC's approach to mergers: A statistical summary. January 1998 (\$15)

Industry

Fair and square — a guide to the Trade Practices Act for the real estate industry. August 2000 (\$10)

Travel and tourism — and the Trade Practices Act. November 1999 (\$10)

Complementary health care industry. December 1999*

Corporate trade practices compliance programs. March 1999

Guide to the Trade Practices Act for the promotion of private health insurance (joint publication of the ACCC and the Private Health Insurance Commissioner). April 1998*

Advertisement: minimising the risks for publishers (joint publication by the ACCC and the Australian Publishers' Bureau). February 1998

Rural guideline and the Trade Practices Act. December 1997 (\$10)

Advertising and selling. October 1997 (\$10) (out of print — being updated)

Exports and the Trade Practices Act. October 1997 (\$10)

Benchmarks for dispute avoidance and resolution: a guide. October 1997*

Contracted employment services and the Trade Practices Act. September 1997 (website only)

Local government and the Trade Practices Act. June 1996*

A guide to the Trade Practices Act for the health sector. November 1995 (\$10)

Business and consumer information sheets and leaflets

Internet auctions — what you should know before you bid or sell. August 2000

Country of origin claims. August 2000

Refusal to deal. August 2000*

Are you being harassed about debts? July 1999

News for business: self-declared environmental marketing claims. April 1999*

Warranties and refunds. April 2000*

News for business: The motor vehicle industry and false advertising. November 1998 (website only)

News for business: Advertising agents and false advertising. November 1998*

News for business: Country of origin claims. November 1998 (website only)

News for business: Household cots. July 1998*

Certification trade marks. May 1998*

News for business: Computer industry advertising. May 1998*

News for business: Misleading promotional offers. March 1998*

Rural industry and the Trade Practices Act: summary. December 1997*

News for business: Internet service providers. October 1997*

News for business: Disposable cigarette lighters. October 1997*

Exports and the Trade Practices Act.
October 1997*

Making markets work: for businesses and consumers. April 1997

Authorisations and notifications.
May 1999*

News for business: Fruit juice labelling.
June 1996*

Hold the phone: read this before you buy a mobile. January 1995 (published jointly by TPC, TIO, Austel, Optus, Telecom and Vodafone)*

Small business

Retail flash (published jointly with the Australian Retailers Association). June 2000*

The Trade Practices Act and the ACCC: a small business overview. August 1999

Fair game or fair go? Avoiding and dealing with a hard bargain. A small business operator's guide to the unconscionable conduct provisions of the Trade Practices Act. June 1999*

Small business and the Trade Practices Act: a practical guide for small business. July 1999*

The franchisee's guide: A guide to the Franchising Code of Conduct. July 1999*

Small business guide: Telecommunications.
April 1998

Small business report: New deal, fair deal: giving small business a fair go. January 1998 (website only)

Scams: protect your business from them.
May 1997

GST

Reports

Report on ACCC price surveys: pre-GST price changes. October 2000*

Report on ACCC price surveys: general survey. A report on retail price movements across Australia from May to August 2000. October 2000*

Report on ACCC price surveys: preliminary post-GST price changes. A report on retail price movements across Australia from July to August 2000. October 2000*

Report to the Minister under s. 75AZ of the Trade Practices Act 1974 — for the period July to December 1999.

Report to the Minister under s. 75AZ of the Trade Practices Act 1974 — for the period January to March 2000.

Report to the Minister under s. 75AZ of the Trade Practices Act 1974 — for the period April to June 2000. Published October 2000.

Report to the Minister under s. 75AZ of the Trade Practices Act 1974 — for the period July to September 2000.

Guidelines

Price exploitation and the New Tax System: a compliance guide for small business. May 2000*

Price exploitation and the New Tax System. March 2000*

Public Compliance Commitments. January 2000 (website only)

Other

Australia's everyday shopping guide with the GST. May 2000 (website only)

Everyday shopping guide with the GST — Ready Reckoner. May 2000 (website only)

Application of the price exploitation guidelines to regulated industries: the process. March 2000 (website only)

Re-pricing & the New Tax System. A joint publication with the GST Start-Up Assistance Office. May 2000 (website only)

Price exploitation — What every business must know. September 1999 (website only)

How to make a complaint about GST price exploitation. June 2000*

GST News for business

- 1: Pricing claims and the New Tax System. March 2000*
- 2: Pricing during the New Tax System transition. March 2000*
- 3: Lay-by sales. May 2000*
- 4: Taxis. June 2000 *
- 5: Jewellers and the New Tax System. June 2000*
- 6: Adjusting prices. June 2000*
- 7: Pricing issues for the trucking industry. June 2000*
- 8: Coin-operated machines. June 2000*
- 9: Where the savings come from — televisions. June 2000*
- 10: Where the savings come from — woollen jumpers. June 2000*
- 11: Where the savings come from — legal services. June 2000*
- 12: Where the savings come from — rubber tyres. June 2000*
- 13: Small business guide to cost savings under the New Tax System. June 2000*
- 14: Franchise fees and the New Tax System. July 2000*
- 15: Handy hints on pricing for operators of cafes, takeaways and restaurants. July 2000*

GST Talks

- 1: Electronic goods: the price will go down. July 1999*
- 2: The New Tax System: What changes? When? July 1999*
- 3: Protecting consumers in the New Tax System. March 2000*
- 4: Residential rents. April 2000*
- 5: Lay-bys. May 2000*
- 6: Weddings. May 2000*

- 7: Holidays and the GST. May 2000*
- 8: How do I know what I have to pay? May 2000*
- 9: Commercial residential premises: accommodation charges. July 2000*

GST Checklists

- Displaying prices. May 2000*
- Compliance costs. June 2000*
- Pricing claims. June 2000*
- Avoiding and handling complaints. June 2000*
- Handy hints. June 2000*
- New retail prices. June 2000*

GST Snapshots (website only)

1. April 2000
2. April 2000
3. May 2000
4. June 2000

GST Bulletin (website only)

1. 4 July 2000
2. 6 July 2000
3. 10 July 2000
4. 18 July 2000
5. 19 July 2000
6. 20 July 2000
7. 20 July 2000
8. 3 August 2000
9. 7 August 2000
10. 10 August 2000
11. 18 August 2000
12. 22 August 2000
13. 15 September 2000
14. 22 September 2000
15. 6 October 2000

17. 23 October 2000
18. 31 October 2000
19. 24 November 2000
20. 30 November 2000

Product safety guides

Consumer product standards and bans: a compliance guide for suppliers. October 1996

The following product safety guides are free for the first copy, and \$5 for subsequent copies:

Care labelling — clothing & textile products. May 2000*

Labelling of tobacco products. October 1999

Sunglasses and fashion spectacles. October 1998

Exercise cycles. 1996

Reports and discussion papers

Acquisitions

Acquisitions and the failing company argument: discussion paper by the TPC and the NZ Commerce Commission. October 1993 (\$3)

Airports

Regulatory Report Melbourne Airport 1997-98. March 1999*

Regulatory Report Brisbane Airport 1997-98. March 1999*

Regulatory Report Perth Airport 1997-98. March 1999*

Section 192 of the Airports Act: declaration of airport services. October 1998*

Melbourne Airport access undertaking: issues paper. April 1998

Regulation of airport pricing: is the New Zealand approach applicable to Australia? May 1995 (PSA)

Banking and insurance

Consumer credit insurance review — Final report. July 1998*

Electronic funds transfer: report by the Treasury and the ACCC on the operation of the EFT code of conduct. March 1998 (\$20)

The social responsibilities of banks. March 1995 (PSA)

Taking advantage: sale of life insurance to Aboriginal people in remote communities. March 1994 (TPC)

Life insurance and superannuation: information paper on an inquiry by the Trade Practices Commission at the direction of the Minister for Justice and Consumer Affairs. June 1992

Bar code scanning (computerised checkouts)

Checkout the price: review of the supermarket scanning code. July 1992 (TPC)

Building

Home building: consumer problems and solutions, final report of the Trade Practices Commission review. November 1993

Competition issues

Conference papers: 6th Asian and Oceanic Antimonopoly Conference. November 1999 (\$15)

Non-price competition. October 1995 (\$10) (PSA)

Market definition and competition issues in commercial broadcast radio. June 1994 (TPC) (website only)

Disputes management

The management of disputes involving the Commonwealth: is litigation always the answer? April 1999 (\$15)

Debt collection

Undue harassment and coercion in debt collection. May 1999*

Global commerce

The global enforcement challenge: enforcement of consumer protection laws in a global marketplace. August 1997*

Health

Report to the Australian Senate on anti-competitive and other practices by health funds and providers in relation to private health insurance — for period ending 30 June 2000. October 2000 (\$10)

Report to the Australian Senate on anti-competitive and other practices by health funds and providers in relation to private health insurance — for period ending 31 December 1999. April 2000 (\$10)

Fair treatment: guide to the Trade Practices Act for the advertising or promotion of medical and health services. July 2000*

Fair treatment: summary of the guide to the Trade Practices Act 1974 for the advertising or promotion of medical and health services (with tips for consumers). July 2000*

Intellectual property

Application of the Trade Practices Act to intellectual property. July 1991 (TPC) (website only)

Petroleum

Review of LPG prices in Western Australia — draft report. September 1999

Issues paper for the inquiry into the petroleum products declaration. February 1996

Professions

Can the professions survive under a national competition policy?: a joint conference on competition law and the professions. May 1997 (published proceedings \$15, audio tapes \$20)

Study of the legal profession. March 1994 (TPC)

Study of the architectural profession. September 1992 (TPC)

Telecommunications

Report on Telstra's compliance with the price control arrangements: January 1998 to June 1999. July 2000

Competitive safeguards 1998–99. April 2000*

Telecommunications charges in Australia. April 2000*

Declaration of an analogue subscription television broadcast carriage service. October 1999 (\$10)

Declaration of a technology-neutral subscription television carriage service. October 1999 (\$10)

A code of access to telecommunications transmissions towers, sites of towers and underground towers. October 1999 (\$10)

Telecommunications: competition notice guideline. August 1999*

Anti-competitive conduct in telecommunications markets. August 1999*

Telecommunications services: declaration provisions: a guide to the declaration provisions of Part XIC of the Trade Practices Act. July 1999 (\$10)

Local telecommunications services. July 1999 (\$10) (website only)

Competition in data markets. November 1998 (\$10)

Inquiry into domestic intercarrier roaming declaration. March 1998 (\$10)

Access pricing principles: telecommunications guide. July 1997 (\$10)

Telstra carrier charges price control compliance 1996. February 1998

Telecommunications industry: ACCC role, an outline. October 1997 (\$10)

Competitive safeguards and carrier performance 1996–97. November 1997

Utilities

Network (Joint publication of the Utilities Regulators Forum) produced three times a year

Infrastructure industries: aviation. May 2000

Infrastructure industries: energy (gas and electricity) March 2000

Infrastructure regulation and market reform: principles and practice (joint publication of the ACCC and the Public Utility Research Centre, University of Florida). May 1998 (\$50)

National Electricity Market: Statement of regulatory intent for the regulation of transmission values: issues paper. May 1998

National electricity market: Network Pricing Forum (proceedings). July 1996 (\$35)

National electricity market code of conduct: comments and issues arising. June 1996 (photocopy only)

National electricity market code of conduct: issues paper. March 1996

Review of the Victorian electricity industry access arrangements: a report to the Assistant Treasurer. May 1995 (TPC)

Safeguarding the consumer interest in reformed public utilities and complying with the Trade Practices Act. March 1995 (TPC)

Passing on the benefits: Consumers and the reform of Australia's utilities, papers from Trade Practices Commission conference. March 1994

Pricing inquiry reports

Increase in the average retail petrol prices in Australia compared with the rise in international prices. October 1999 (website only)

Petroleum products declaration. August 1996 (\$20)

Steel mill products declaration. December 1995 (\$10)

Harbour towage declaration. December 1995 (\$10)

Pricing monitoring reports

Container stevedoring — Report no. 2. October 1999 (\$10)

Glass containers. March 1999 (\$10)

Coastal shipping freight rates (no. 3) 1993 and 1994. December 1995 (\$10)

Movements in average air fares 1990–95. April 1996 (\$10)

Movements in average air fares (quarterly reports). September 1995, December 1995, March 1999