

# Publications

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The Commission does not invoice, but publications can be purchased by sending a cheque or money order made out to the Australian Competition and Consumer Commission with your order; or by telephone order using Mastercard, Visa or Bankcard; or over the counter at Commission offices.

Some of the publications listed were published by the Trade Practices Commission, the Prices Surveillance Authority and the Federal Bureau of Consumer Affairs.

The prices of the Commission's publications have not increased but are now GST-inclusive.

For sales of 10 or more copies there is a 25 per cent discount

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## Regular publications

ACCC Journal: bi-monthly journal (\$75 annual fee, second and following subscriptions to same address \$37.50, \$25 student subscription — ID required). Six issues per year plus index. Journal back issues \$10 each.

ACCC update: quarterly newsletter.

## Corporate

ACCC annual report 1999–2000 (\$15)

ACCC 'working in' series 1999–2000 (available from each State office)

Service charter. May 2000

Summary of the Trade Practices Act 1974. May 2000 (\$10)

The ACCC: role and functions. November 1999 (leaflet)

Making markets work: directions and priorities. October 1999

Making markets work: for businesses and consumers. April 1997 (leaflet)

## Business general

### Advertising and promotion

News for business: self-declared environmental marketing claims. April 1999

Misleading job and business opportunity ads: how to handle them. January 1999

News for business: Advertising agents and false advertising. November 1998

News for business: The motor vehicle industry and false advertising. November 1998 (website only)

News for business: Misleading promotional offers. March 1998

Advertising and selling. October 1997 (website only)

### **Authorisation and notification**

Authorisations and notifications. May 1999 (leaflet)

Guide to authorisation and notification for third line forcing conduct. February 1998 (\$10)

Guide to authorisations and notifications: a guide on provisions for exemptions from anti-competitive conduct under the Trade Practices Act. November 1995 (\$10)

### **Certification trade marks**

Certification trade marks. May 1998 (leaflet)

### **Compliance programs**

Corporate trade practices compliance programs. March 1999

### **Contracted employment**

Contracted employment services and the Trade Practices Act. September 1997 (website only)

### **Country of origin claims**

Country of origin claims. August 2000 (flyer)

Country of origin claims and the Trade Practices Act. July 2000

### **Debt collection**

Debt collection and the Trade Practices Act. June 1999 (\$10)

Undue harassment and coercion in debt collection. May 1999

### **Dispute resolution**

The management of disputes involving the Commonwealth: is litigation always the answer? April 1999 (\$15)

Benchmarks for dispute avoidance and resolution: a guide. October 1997

### **E-commerce, global commerce, Internet and computers**

Fair.com — advertising and promoting Internet access. January 2001

Internet auctions — what you should know before you bid or sell. August 2000

News for business: Internet service providers. October 1997

The global enforcement challenge: enforcement of consumer protection laws in a global marketplace. August 1997

### **Exports**

Exports and the Trade Practices Act. October 1997 (\$10)

Exports and the Trade Practices Act. October 1997 (leaflet)

### **GST**

Price exploitation — What every business must know. August 2000 (website only)

Price exploitation and the New Tax System: a compliance guide for small business. May 2000

Re-pricing & the New Tax System. A joint publication with the GST Start-Up Assistance Office. May 2000 (website only)

Application of the price exploitation guidelines to regulated industries: the process. March 2000 (website only)

Price exploitation and the New Tax System. March 2000

Public Compliance Commitments. January 2000 (website only)

### *GST reports*

Report on ACCC price surveys: pre-GST price changes. October 2000 (website only)

Report on ACCC price surveys: general survey. A report on retail price movements across Australia from May to August 2000. October 2000

Report on ACCC price surveys: preliminary post-GST price changes. A report on retail price

movements across Australia from July to August 2000. October 2000

5th Report to the Minister under s. 75AZ of the Trade Practices Act 1974 — for the period October to December 2000

4th Report to the Minister under s. 75AZ of the Trade Practices Act 1974 — for the period July to September 2000

3rd Report to the Minister under s. 75AZ of the Trade Practices Act 1974 — for the period April to June 2000

2nd Report to the Minister under s. 75AZ of the Trade Practices Act 1974 — for the period January to March 2000

1st Report to the Minister under s. 75AZ of the Trade Practices Act 1974 — for the period July to December 1999

#### *GST News for business*

- 1 Pricing claims and the New Tax System. March 2000
- 2 abPricing during the New Tax System transition. March 2000
- 3 Lay-by sales. May 2000
- 4 Taxis. June 2000
- 5 Jewellers and the New Tax System. June 2000
- 6 Adjusting prices. June 2000
- 7 Pricing issues for the trucking industry. June 2000
- 8 Coin-operated machines. June 2000
- 9 Where the savings come from — televisions. June 2000
- 10 Where the savings come from — woollen jumpers. June 2000
- 11 Where the savings come from — legal services. June 2000
- 12 Where the savings come from — rubber tyres. June 2000
- 13 Small business guide to cost savings under the New Tax System. June 2000
- 14 Franchise fees and the New Tax System. July 2000
- 15 Handy hints on pricing for operators of cafes, takeaways and restaurants. July 2000
- 16 Commercial and retail property leases. October 2000

#### *GST Checklists*

Avoiding and handling complaints. June 2000

Compliance costs. June 2000

Displaying prices. May 2000

Handy hints. June 2000

New retail prices. June 2000

Pricing claims. June 2000

#### *GST Snapshots (website only)*

1 to 4. Dated from April to June 2000

#### *GST Bulletin (website only)*

1 to 20. Dated from 4 July 2000 to 30 November 2000.

### **Labelling of goods**

Product safety guide: Cosmetics & toiletries — ingredient labelling. December 2000

Product safety guide: Care labelling — clothing & textile products. May 2000

Product safety guide: Labelling of tobacco products. October 1999

### **Mergers and acquisitions**

Merger guidelines: a guide to the Commission's administration of the merger provisions (ss. 50, 50A) of the Trade Practices Act. June 1999 (\$10)

The ACCC's approach to mergers: A statistical summary. January 1998 (\$15)

### **Product safety**

Product safety guideDecember 2000: Balloon-blowing kits.

Product safety guideDecember 2000: Bean bags.

Product safety guideDecember 2000 Elastic luggage straps.

Product safety guideDecember 2000 Exercise cycles.

Product safety guideDecember 2000: Paper patterns for children's nightwear.

Product safety guide December 2000: Pedal bicycles.

Product safety guide October 1998:  
Sunglasses and fashion spectacles.

News for business July 1998:  
Household cots.

News for business October 1997:  
Disposable cigarette lighters.

Consumer product standards and bans October  
1996: a compliance guide for suppliers.

## Business small

Refusal to deal. August 2000 (leaflet)

The Trade Practices Act and the ACCC: a small  
business overview. August 1999

Small business and the Trade Practices Act: a  
practical guide for small business. July 1999

Small business guide: Telecommunications. April  
1998

Small business report: New deal, fair deal: giving  
small business a fair go. January 1998 (website  
only)

Scams: protect your business from them. May  
1997 (brochure)

## Franchising

The franchisee's guide: A guide to the  
Franchising Code of Conduct. July 1999

## Unconscionable conduct

Fair game or fair go — unconscionable conduct  
in business. Video 30 mins.  
March 2001 (\$10)

Fair game or fair go? Avoiding and dealing with  
a hard bargain. A small business operator's  
guide to the unconscionable conduct provisions  
of the Trade Practices Act. June 1999

Guide to unconscionable conduct in business  
transactions: a guide to sections 51AA and  
51AC. October 1998 (\$10)

Competing Fairly Forum video.

## Business manuals

Franchising code of conduct compliance  
manual. Updated April 2001

Best and fairest: compliance training package.  
Contact Lindsay Blundell, Consumer Protection  
Unit (02) 6243 1067 with inquiries about this  
manual.

## Conference papers, monographs

The public enforcement of Australian  
competition law. February 2001. \$25

Conference papers: 6th Asian and Oceanic  
Antimonopoly Conference. November 1999  
(\$15)

Can the professions survive under a national  
competition policy?: a joint conference on  
competition law and the professions. May 1997  
(published proceedings \$15, audio tapes \$20)

## Consumers

### Debt collection

Are you being harassed about debts? July 1999  
(leaflet)

### GST

How to make a complaint about GST price  
exploitation. June 2000 (leaflet)

Australia's everyday shopping guide with the  
GST. May 2000

### GST Talks

- 1 Electronic goods: the price will go down.  
July 1999
- 2 The New Tax System: What changes?  
When? July 1999
- 3 Protecting consumers in the New Tax  
System. March 2000
- 4 Residential rents. April 2000
- 5 Lay-bys. May 2000
- 6 Weddings. May 2000

- 7 Holidays and the GST. May 2000
- 8 How do I know what I have to pay? May 2000
- 9 Commercial residential premises: accommodation charges. July 2000

funds and providers in relation to private health insurance — for period ending 31 December 1999. April 2000 (\$10)

Complementary health care industry. December 1999

Guide to the Trade Practices Act for the promotion of private health insurance (joint publication of the ACCC and the Private Health Insurance Commissioner). April 1998

A guide to the Trade Practices Act for the health sector. November 1995 (\$10)

## Government

Local government and the Trade Practices Act. June 1996

## Industry

### Banking

Debit and credit card schemes in Australia — a study of interchange fees and access. A joint report by the Reserve Bank of Australia and the ACCC. October 2000

Electronic funds transfer: report by the Treasury and the ACCC on the operation of the EFT code of conduct. March 1998 (\$20)

### Dairy

Impact of farmgate deregulation the Australian milk industry — monitoring report. April 2001 (\$10)

### Glass containers

Glass containers. March 1999 (\$10)

### Health

2nd Report to the Australian Senate on anti-competitive and other practices by health funds and providers in relation to private health insurance — for period ending 30 June 2000. October 2000 (\$10)

Fair treatment: guide to the Trade Practices Act for the advertising or promotion of medical and health services. July 2000

Fair treatment: summary of the guide to the Trade Practices Act 1974 for the advertising or promotion of medical and health services (with tips for consumers). July 2000

1st Report to the Australian Senate on anti-competitive and other practices by health

### Insurance

Consumer credit insurance review — Final report. July 1998

### Petroleum

Fuel monitoring report — a report on retail fuel prices across Australia from July to September 2000. October 2000

Increase in the average retail petrol prices in Australia compared with the rise in international prices. October 1999 (website only)

Petroleum products declaration. August 1996 (\$20)

### Publishing

Advertisements: minimising the risks for publishers (joint publication by the ACCC and the Australian Publishers' Bureau). February 1998

### Real estate

Fair and square — a guide to the Trade Practices Act for the real estate industry. August 2000 (\$10)

### Retail

Retail Flash 1— Published jointly with the Australian Retailers Association — May 2000

Retail Flash 2 — Published jointly with the Australian Retailers Association — November 2000

Warranties and refunds. April 2000 (leaflet)

## Rural

Rural guideline and the Trade Practices Act. December 1997 (\$10)

Rural industry and the Trade Practices Act: summary. December 1997 (leaflet)

## Shipping and waterfront

Trade Facilitation Agreement for northbound trades to SE Asia — report. December 2000

Container stevedoring — Report no. 2.

October 1999 (\$10)

Coastal shipping freight rates (no. 3) 1993 and 1994. December 1995 (\$10)

Harbour towage declaration. December 1995 (\$10)

## Steel

Steel mill products declaration. December 1995 (\$10)

## Travel and tourism

Travel and tourism — and the Trade Practices Act. November 1999 (\$10)

## Legislation

Collection and use of information. October 2000 (\$10)

Section 155 of the Trade Practices Act: information-gathering powers of the ACCC in relation to its enforcement function. October 2000 (\$10)

Section 87B of the Trade Practices Act: a guideline on the ACCC's use of enforceable undertakings. August 1999 (\$10)

## Utilities

Access undertakings: a guide to Part IIIA of the Trade Practices Act. September 1999 (\$10)

Infrastructure regulation and market reform: principles and practice (joint publication of the ACCC and the Public Utility Research Centre, University of Florida). May 1998 (\$50)

Access regime: a guide to Part IIIA of the Trade Practices Act. November 1995 (\$10)

Network (Joint newsletter of the Utilities Regulators Forum) produced three times a year

## Aviation and airports

Infrastructure industries: aviation. May 2000

Movements in average air fares (quarterly reports). March 1999

Phase II airports 1999–00. April 2001

Regulatory report Brisbane Airport 1999–00. April 2001

Regulatory report Melbourne Airport 1999–00. April 2001

Regulatory report Perth Airport 1999–00. April 2001

Regulatory report Sydney Airport 1999–00. April 2001

Section 192 of the Airports Act: declaration of airport services. October 1998

## Electricity and gas

Infrastructure industries: energy (gas and electricity) March 2000

National electricity market: Network Pricing Forum (proceedings). July 1996 (\$35)

## Telecommunications

Report on Telstra's compliance with the price control arrangements: January 1998 to June 1999. July 2000

Telecommunications charges in Australia. April 2000

Competitive safeguards 1998–99. April 2000

A code of access to telecommunications transmissions towers, sites of towers and underground towers. October 1999 (\$10)

Declaration of an analogue subscription television broadcast carriage service. October 1999 (\$10)

Declaration of a technology-neutral subscription television carriage service. October 1999 (\$10)

Anti-competitive conduct in telecommunications markets. August 1999

Telecommunications: competition notice guideline. August 1999

Local telecommunications services. July 1999 (\$10) (website only)

Telecommunications services: declaration provisions: a guide to the declaration provisions of part XIC of the Trade Practices Act. July 1999 (\$10)

Competition in data markets. November 1998 (\$10)

Inquiry into domestic intercarrier roaming declaration. March 1998 (\$10)

Telecommunications industry: ACCC role, an outline. October 1997 (\$10)

Access pricing principles: telecommunications guide. July 1997 (\$10)

## Archived

Non-price competition. October 1995 (\$10) (PSA)

Misuse of market power: Section 46 of the Trade Practices Act, a background paper. February 1990 (photocopy only)

Acquisitions and the failing company argument: discussion paper by the TPC and the NZ Commerce Commission. October 1993 (\$3)

Checkout the price: review of the supermarket scanning code. July 1992 (TPC)

Safeguarding the consumer interest in reformed public utilities and complying with the Trade Practices Act. March 1995 (TPC)

Passing on the benefits: Consumers and the reform of Australia's utilities, papers from Trade Practices Commission conference. March 1994

Hold the phone: read this before you buy a mobile. January 1995 (published jointly by TPC, TIO, Austel, Optus, Telecom and Vodafone)

Review of the Victorian electricity industry access arrangements: a report to the Assistant Treasurer. May 1995 (TPC)

Regulation of airport pricing: is the New Zealand approach applicable to Australia? May 1995 (PSA)

The social responsibilities of banks. March 1995 (PSA)

Taking advantage: sale of life insurance to Aboriginal people in remote communities. March 1994 (TPC)

Life insurance and superannuation: information paper on an inquiry by the Trade Practices Commission at the direction of the Minister for Justice and Consumer Affairs. June 1992

Home building: consumer problems and solutions, final report of the Trade Practices Commission review. November 1993

Application of the Trade Practices Act to intellectual property. July 1991 (TPC) (website only)

Study of the legal profession. March 1994 (TPC)

Study of the architectural profession. September 1992 (TPC)

Market definition and competition issues in commercial broadcast radio. June 1994 (TPC) (website only)

When goods are defective: a guide to the product liability provisions of the Trade Practices Act. June 1993 (\$10)