## **Publications**

The following publications are available free from Commission offices unless otherwise indicated. Publications available on the Commission's website (http://www.accc.gov.au) are indicated by an asterisk.

The Commission does not invoice but publications can be purchased by sending a cheque or money order made out to the Australian Competition and Consumer Commission with your order; via a telephone order using Mastercard, Visa or Bankcard; or over the counter at Commission offices.

(Some of the publications listed were published by the Trade Practices Commission, the Prices Surveillance Authority, or the Federal Bureau of Consumer Affairs.)

#### Regular publications

ACCC Journal — bi-monthly journal (\$75.00 annual fee, second and following subscriptions to same address \$37.50, \$25.00 student subscription). Six issues per year plus Index. Journal back issues \$10.00 each.

ACCC Update — quarterly newsletter.

#### **Annual reports**

Annual Reports are available from Government Info Shops.

## Other corporate publications

The ACCC — role and functions — April 1999

Corporate plan 1997ñ98

Service charter — February 1997

#### **Manuals**

Franchising code of conduct training manual — October 1998 (\$30.00)

Franchising code of conduct compliance manual — August 1998 (\$50.00)

Best and fairest — compliance training package — January 1996 (\$390.00)

# Guides to the legislation, ACCC procedures and industry

Legislation

Summary of the Trade Practices Act — April 1999 (\$10.00)\*

Debt collection and the Trade Practices Act — June 1999 (\$10.00)

Country of origin claims and the Trade Practices Act — December 1998\*

Guide to unconscionable conduct in business transactions — a guide to sections 51AA and 51AC — October 1998 (\$10.00)\*

Guide to authorisation and notification for third line forcing conduct — February 1998  $(\$10.00)^*$ 

Telecommunications industry — ACCC role — an outline — October 1997 (\$10.00)\*

Access pricing principles — telecommunications — guide — July 1997 (\$10.00)\*

Telecommunications — competition notice guideline — June 1997\*

Access undertakings — a draft guide to access undertakings under Part IIIA of the Trade Practices Act — December 1996

Access undertakings — an overview of Part IIIA of the TPA and the draft undertakings guide — December 1996 (\$10.00 for the two-volume set)

Guide to authorisations and notifications — a guide on provisions for exemptions from anticompetitive conduct under the Trade Practices Act — November 1995 (\$10.00)\*

Access regime — a guide to Part IIIA of the Trade Practices Act — November 1995 (\$10.00)

Section 87B of the Trade Practices Act — a guideline on the Trade Practices Commission's

use of enforceable undertakings — August 1995 (\$10.00)\*

Section 155 of the Trade Practices Act — a guide to the administration of the Trade Practices Commission's power to require provision of information — November 1994 (\$10.00)\*

When goods are defective — a guide to the product liability provisions of the Trade Practices Act — June 1993 (\$10.00)

Misuse of market power — Section 46 of the Trade Practices Act — a background paper — February 1990

### Procedural

Revised merger guidelines — a guide to the Commission's administration of the merger provisions (ss 50, 50A) of the Trade Practices Act — July 1996 (\$15.00)\*

The ACCC's approach to mergers: A statistical summary — January 1998 (\$15.00)

## Industry

Corporate trade practices compliance programs
— March 1999

Guide to the Trade Practices Act for the promotion of private health insurance (joint publication of the ACCC and the Private Health Insurance Commissioner) — April 1998\*

Advertisement: minimising the risks for publishers (joint publication by the ACCC and the Australian Publishers' Bureau) — February 1998

Rural guideline and the Trade Practices Act — December 1997 (\$10.00)\*

Advertising and selling — October 1997  $(\$10.00)^*$ 

Exports and the Trade Practices Act — October 1997 (\$10.00)\*

Benchmarks for dispute avoidance and resolution — a guide — October 1997\*

Contracted employment services and the Trade Practices Act — September 1997 (available from website only)

Local government and the Trade Practices Act
— June 1996\*

A guide to the Trade Practices Act for the health sector — November 1995 — (\$10.00)\*

#### **Small business**

Fair game or fair go? Avoiding and dealing with a hard bargain. A small business operator's guide to the unconscionable conduct provisions of the Trade Practices Act — June 1999

Small business and the Trade Practices Act — a practical guide for small business — January 1999\*

The franchisee's guide — A guide to the Franchising Code of Conduct — December 1998\*

Small business guide: Telecommunications — April 1998

Small business report: New deal, fair deal — giving small business a fair go — January 1998

Scams — protect your business from them — May 1997

## Business and consumer information sheets and leaflets

GST talk 1 — Electronic goods — the price will go down — July 1999

GST talk 2 — The New Tax System — What changes? When? — July 1999

News for business: Pricing claims and the New Tax System — July 1999

News for business: Self-declared environmental market claims — April 1999

Refusal to deal — April 1999\*

Warranties and refunds — April 1999\*

News for business: The motor vehicle industry and false advertising — November 1998

News for business: Advertising agents and false advertising — November 1998

News for business: Country of origin claims — November 1998

ACCC Journal No. 22

News for business: Household cots — July 1998

Certification trade marks — May 1998

News for business: Computer industry advertising — May 1998

News for business: Misleading promotional offers — March 1998

Rural industry and the Trade Practices Act: summary — December 1997

News for business: Internet service providers — October 1997

News for business: Disposable cigarette lighters — October 1997

Exports and the Trade Practices Act — October 1997

Making markets work — April 1997

Authorisations and notifications — July 1996

News for business: Fruit juice labelling — June 1996

Know your credit card — March 1996

Hold the phone — read this before you buy a mobile — January 1995 (Published jointly by TPC, TIO, Austel, Optus, Telecom and Vodafone)\*

## Product safety guides

Consumer product standards and bans — a compliance guide for suppliers — October 1996

The following product safety guides are free for the first copy, and \$5 for subsequent copies.

Sunglasses and fashion spectacles — October 1998

Exercise cycles — 1996

Children's nightclothes — 1994

Children's toys — 1994

Cyclists' helmets — 1992

Children's flotation toys and swimming aids — 1992

Ingredient labelling of cosmetics — 1992 (photocopy only)

Care labelling — 1991

Vehicle jacks, trolley jacks, ramps and stands — 1991

## Reports and discussion papers

Acquisitions

Acquisitions and the failing company argument — discussion paper by the TPC and the NZ Commerce Commission — October 1993 (\$3.00)

Airports

Regulatory Report Melbourne Airport 1997–98

— April 1999

Regulatory Report Brisbane Airport 1997–98

— April 1999

Regulatory Report Perth Airport 1997–98 — April 1999

S. 192 of the Airports Act: declaration of airport services — October 1998

Melbourne Airport access undertaking — issues paper — April 1998

Regulation of airport pricing — is the New Zealand approach applicable to Australia? — May 1995 (PSA)

Banking and insurance

Electronic funds transfer — report by the Treasury and the ACCC on the operation of the EFT code of conduct — March 1998 (\$20.00)

ACCC second submission to the Financial System Inquiry — September 1996 (\$25.00)

The social responsibilities of banks — March 1995 (PSA)

Taking advantage — sale of life insurance to Aboriginal people in remote communities — March 1994 (\$10.00) (TPC)

Life insurance and superannuation — information paper on an inquiry by the Trade Practices Commission at the direction of the Minister for Justice and Consumer Affairs — June 1992

Bar code scanning (computerised checkouts)
Checkout the price — review of the supermarket scanning code — July 1992 (\$10.00) (TPC)

## Building

Home building — consumer problems and solutions — final report of the Trade Practices Commission review — November 1993 (\$15.00)

#### Cinemas

The cinema industry — developments in the cinema distribution and exhibition industry — March 1998 (\$20.00)

#### Competition issues

Non-price competition — October 1995 (\$10.00) (PSA)

Market definition and competition issues in commercial broadcast radio — June 1994 (\$10.00) (TPC)

#### Global commerce

The global enforcement challenge — enforcement of consumer protection laws in a global marketplace — August 1997\*

#### Intellectual property

Application of the Trade Practices Act to intellectual property — July 1991 (\$10.00) (TPC)

#### Petroleum

Issues paper for the inquiry into the petroleum products declaration — February 1996

#### **Professions**

Can the professions survive under a national competition policy? — a joint conference on competition law and the professions — May 1997 (published proceedings \$15.00, audio tapes \$20.00)\*

Study of the legal profession — March 1994 (full report \$30.00, summary (photocopy only)) (TPC)

Study of the architectural profession — September 1992 (\$10.00) (TPC)

#### **Telecommunications**

Competitive safeguards 1997–98 — February 1999

Telecommunications charges in Australia — December 1998

Competition in data markets — November 1998 (\$10.00)

Inquiry into domestic intercarrier roaming declaration — March 1998 (\$10.00)

Telstra carrier charges price control compliance 1996 — February 1998

Competitive safeguards and carrier performance 1996–97 — November 1997

#### **Utilities**

Infrastructure regulation and market reform: principles and practice (joint publication of the ACCC and the Public Utility Research Centre, University of Florida) — May 1998 (\$50.00)

National Electricity Market — Statement of regulatory intent for the regulation of transmission values: issues paper — May 1998

National electricity market: Network Pricing Forum (proceedings) — July 1996 (\$35.00)

National electricity market code of conduct — comments and issues arising — June 1996 (photocopy only)

National electricity market code of conduct — issues paper — March 1996

Review of the Victorian electricity industry access arrangements — a report to the Assistant Treasurer — May 1995 (TPC)

Safeguarding the consumer interest in reformed public utilities and complying with the Trade Practices Act — March 1995 (TPC)

Passing on the benefits — Consumers and the reform of Australia's utilities — papers from Trade Practices Commission conference — March 1994 (\$50.00)

#### **Pricing inquiry reports**

Petroleum products declaration — August 1996 (\$20.00)

ACCC Journal No. 22 Page 83

Steel mill products declaration — December 1995 (\$10.00)

Harbour towage declaration — December 1995 (\$10.00)

## Pricing monitoring reports

Glass containers — April 1999 (\$10.00)

Coastal shipping freight rates (no. 3) 1993 and 1994 — December 1995 (\$10.00)

Movements in average air fares

1990-95 — April 1996 (\$10.00)

Movements in average air fares (quarterly reports) — September 1995, December 1995, March 1996

Note: Some AUSTEL and PSA publications are available on request.

Page 84 ACCC Journal No. 22